

The Southern University System



**Year 4 - GRAD Act Remediation Plan
Quarterly Report – Second Quarter
10/15/2014 to 1/15/2015**

SUPPORTING DOCUMENTATION

Southern University System
Quarterly Progress Report – 2nd Quarter
Attachments

1. 2014 Data Summit Sign-In Sheets
2. Data Summit Agenda
3. Data Summit Notes
4. Banner User Group Tele-Conference Agenda
5. Banner User Group Tele-Conference Notes
6. Banner User Group Tele-Conference Invitees
7. SUSLA Faculty/Staff Institute Program
8. SUSLA Faculty/Staff Institute Sign-In Sheets
9. SU Smiles Evaluations Summary
10. GRAD Act Grant Guidelines

Southern University System-wide Institutional Data Summit November 13-14, 2014					
Ct.	Name	Campus	Department	Email Address	Telephone #
1	Jacques Detiege	SU System	VP Academic + Student	Jacques-Detiege@sus.edu	225 771 3282
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4	Dr. Terence Vinson	SUSLA	EM	trinson@susla.edu	318-670-6000
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8	Annie Moss	SUSLA	Admissions	amoss@susla.edu	318-670-9212
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Southern University System-wide
Institutional Data Summit
November 13-14, 2014

Ct.	Name	Campus	Department	Email Address	Telephone #
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31	Raymond Clarke	SUBR	Enrollment	Raymond-Clarke@subr.edu	771-2300
32	Tisha Walker	SUBR	Grad School	tisha-walker@subr.edu	771-5390
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39	Franklin Howard	SUBR	DIFA		771-6242
40	TONY MOORE	SUS	IT		771-5150
41	Monique Wanjiebel	SUS	AA SA	Monique-wanjiebel@subr.edu	



Office of Planning, Assessment
and Institutional Research
211 Augustus C. Blanks Hall
Baton Rouge, LA 70813

Telephone: 225-771-4150
Fax: 225-771-2123

Southern University System-wide Institutional Data Summit 2014 Agenda

November 13-14, 2014

Thursday, November 13, 2014

11:00a – 12:00p Registration

12:00p – 12:15p Welcome

Occasion

Flandus McClinton
Acting Chancellor SUBR Campus

Dr. Urban Wiggins
*Planning, Assessment and Institutional Research
Director, SUBR Campus*

LUNCH

1:00 – 2:00 Reporting Best Practices

Mr. Lance Neal
*Assistant Commissioner for
Information Services & Data Management
Louisiana Board of Regents*

2:00 – 3:00 GRAD Act 101

Mrs. LeAnn Detillier
*Assistant Commissioner for
Program Administration
Louisiana Board of Regents*

3:00 – 3:15 **BREAK**

3:15 – 3:45 GRAD Act Year 4 Results
Louisiana Legislative Audit Results

Dr. Monique Winfield
SUS Vice President

3:45 – 4:00 Wrap up

DINNER (*on your own*)



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Friday, November 14, 2014

8:00a – 9:00a	BREAKFAST	
9:00a – 9:15a	Welcome	Ronald Mason, Jr <i>Southern University System President</i>
9:15a – 9:45a	SUS Data Governance Policy	Jacques Detiege SUS Evaluation and Assessment Specialist
9:45a – 10:30a	Data Security	SA Randy Jordan Cyber Task Force Coordinator FBI New Orleans
10:30a – 11:15a	Panel Discussion: Census Reporting	IT/SUBR
11:15a – 12:00p	Breakout session #1:	
12:00p – 1:00p	LUNCH	
1:00p – 1:30p	What is Argos and how can it help?	Dr. Urban Wiggins <i>Planning, Assessment and Institutional Research Director, SUBR Campus</i>
1:30p – 3:15p	Discussion #1: Student Biographical Information Discussion #2: Student Course Information Discussion #3: Student Program Information Discussion #4: Audit Preparations	
	Breakout session #2:	
3:15p – 3:30p	System-wide CAP Presentations	Dr. Monique Winfield <i>SUS Vice President</i>
3:45p – 4:00p	Closing remarks	Dr. Urban Wiggins <i>Planning, Assessment and Institutional Research Director, SUBR Campus</i>

Southern University System Data Summit - NOTES
November 13 – 14, 2014
Hilton Garden Inn Baton Rouge Airport

Problematic Data Points

Southern Baton Rouge (SUBR)

1. Duplicate "S" Numbers
2. Banner not recognizing "SSNs" to pull data
3. Some faculty and students have no SUBR email in Banner
4. Biographical information is flawed (i.e., gender, residence information, DOB)
5. Not reporting all the completers to BOR
6. Admission Status coding issues
7. Enrollment Status coding issues
8. Cleaning up the data prior to the census date*
9. Graduate and international admissions (Ethnicity, residency, international education, etc.)
10. Faculty Load Updates (Coordination between HR and Academic Affairs)

Southern University Shreveport (SUSLA)

1. Students not reporting data (address, SSN, phone #)
2. Student type
3. International students (ethnicity code)
4. Receiving different data from multiple agencies and departments (Academic Affairs/Financial Aid)
5. Transfer articulation
6. Inputting and upload of Connect program data (Admissions/Financial Aid/Grades)
7. Admissions*

Southern University New Orleans (SUNO)

1. Student type conversion (Registrar)
2. International students (PII#, Admissions/Grad Admissions)
3. Admission status (Admissions)
4. CIP Codes (Registrar, IE)
5. Student Credit Hours (Actual v. W/D v. reports – IT and Registrar)
6. Consistent withdrawal processing (Registrar)
7. Business Processes (Academic Affairs)
 - a. Disenrollment
 - b. Retroactive withdrawals
 - c. Daily Academic Calendar Revisions
8. Crosswalk between terms (IT)



Banner Users Group

Meeting Agenda

Southern University System
Wednesday, December 3, 2014

These gatherings will serve as an information exchange for the various functional areas throughout the Southern University System.

Finance/HR Session		
Time	Topic	
10:00 AM – 12:00 Noon	A. Introductions B. Purpose C. Discussion Topics <ol style="list-style-type: none"> 1. Grants Module (belinda_mack@suagcenter.com) 2. ACH for Accounts Payable (belinda_mack@suagcenter.com) 3. Accept Fees/Pay Now – process (sgully@suno.edu) 4. Content consistency SSB (terrye_braden@subr.edu) 5. System-wide process/best practices sharing D. Open Discussion E. Conclusion	
Logistics		
Join from PC, Mac, iOS or Android: https://sus.zoom.us/j/464787919 Or join by phone: +1 (415) 762-9988 or +1 (646) 568-7788 Meeting ID: 464 787 919		
Student/FinAid Session		
Time	Topic	
10:00 AM – 12:00 Noon	A. Introductions B. Purpose C. Discussion Topics <ol style="list-style-type: none"> 1. Transfer Articulation (amoss@susla.edu) 2. TOPS grade submission (Irogers@susla.edu) 3. Clearinghouse – enrollment/degree verification 4. Data Loads (amoss@susla.edu) 5. Ad-hoc Reports using Argos (amoss@susla.edu) 6. New Year Roll – manual updates (kwilliams@susla.edu) 7. New enrollment reporting process – Loan Subsidy Regulation (kwilliams@susla.edu) 8. UC4 – functionality/usefulness auto notify (kwilliams@susla.edu) 9. SUSLA Connect (amoss@susla.edu) 10. BDMS Implementation – challenges/issues 	
Logistics		
Join from PC, Mac, iOS or Android: https://sus.zoom.us/j/664853820 Or join by phone: +1 (415) 762-9988 or +1 (646) 568-7788 Meeting ID: 664 853 820		
SUS BUG #1		1/16/2015 Page 1 of 3



Banner Users Group

Meeting Agenda

Finance/HR Session	
	(kwilliams@susla.edu) 11. System-wide process/best practices sharing D. Open Discussion E. Conclusion

Discussion Summary – Finance/HR Session

Discussion Summary – Student/FinAid

1. Transfer Articulation and Degree Audit process: SUBR is using DegreeWorks. CAPS in Banner does not recognize transfer. DegreeWorks works well; pulls from transfer info and indicates school and course. DegreeWorks is more user friendly.
2. SUSLA issues with formatting of reports for TOPS. Want formatting from another campus so that they can replicate it. Argos reporting: define fields and run report. SUSLA issue with how it is set up. Jason Ordogne (jason_ordogne@subr.edu) handles TOPS grades submission.
3. Clearinghouse – data not formatted correctly. Caronda: contact with Clearinghouse because of enrollment/degree verification, etc. Paul Taylor will communicate with Caronda and she will contact SUSLA.
4. Data Loads – SUSLA connect. Willie (willie_francois@subr.edu) indicated that Banner comes APIs it will tell you what info is needed for function to work. SUSLA will have discussion with Carolyn Miller.
5. Ad Hoc Reports Using Argos – build front of report based on criteria selection; breakdown by cohort or etc. and run report driven by term.
6. New Year Roll – manual build now; setting up rules, etc. When processing next year financial aid. Willie will find out and have someone contact (ursula_shorty@subr.edu)
7. Enrollment reporting – Patch install prior to reporting for new year; out in July. SUBR installed the patch before ran any processing of first submissions. SUSLA is having issues now; patch was not installed prior. Willie is not sure of consequences if not installed; will check into it.



Attachment 5 - Banner Users Group (BUG) Notes

Banner Users Group

Meeting Agenda

8. UC4 – manual processes now. Some processes can be done by UC4; need to speak with Gab – SUSLA about purchasing license. All processes, tracking and notifications done by UC4 at SUBR. Running of awarding, acknowledgments, pop sels, etc. only file loads, importing and exporting manual and left to automate from Dept of Education.
9. SUSLA Connect – Moss will continue discussion
10. BDMS – SUBR implemented in various areas across campus.

SU System Banner Home Site

<http://vsquask.subr.edu/banner/default.aspx>

BANNER User-Groups Conference Invitees

PROJECT MANAGERS		Listserv: Banner-managers@sus.edu				
Willie Francois	Director of Technology Services	SUBR		225-771-6264	Willie_francois@subr.edu	
Gwen Bennett	Assoc. VC Financial Ops	SUBR		225-771-2296	gwendolyn_bennett@subr.edu	
Carlos Thomas	CIO	SUBR		225-771-3935	carlos_thomas@subr.edu	
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Gabriel Fagbeyiro	Director of ITC	SHRV		318-670-9900	gfabeyiro@susla.edu	
Carolyn Miller	Assistant Director	SHRV		318-670-9903	cmiller@susla.edu	
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Chris Rogers	Director IT	Ag Ctr		225-771-5669	chris_rogers@suaqcenter.com	

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LaShawn Thompson	Manager, Application Services	SUBR	Technical	225-771-6274	lashawn_thompson@subr.edu	

Attachment 6 - Banner Users Group (BUG) Invitees 2 of 3

HR LEADS

Listserv: Banner-HR@sus.edu

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Kadrica Tillotson	HR Information Systems Analyst	SUBR	Worker	225-771-3045	kadrica_tillotson@subr.edu	

STUDENT LEADS

Listserv: Banner-Student@sus.edu

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Tracie Abraham	Residential Life	SUBR		225-771-3590	tracie_abraham@subr.edu	
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Annie Moss	Director of Admissions	SHRV			amoss@susla.edu	

Attachment 6 - Banner Users Group (BUG) Invitees 3 of 3

Willie Francois	Director of Technology Services	SUBR		225-771-6264	Willie_francois@subr.edu	
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Calaundra Clarke	Director of Financial Aid	SULC		225-771-2141	cclarke@sulc.edu	
Willie Francois	Director of Technology Services	SUBR		225-771-6264	Willie_francois@subr.edu	

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Cary Hollins		SUBR		225-771-5662	Cary_Clark@subr.edu	
Grady Patterson	Accountant 2	SUNO		504-286-5256	gpatters@suno.edu	
Jeanneen Howard	Application Manager	SUNO		504-284-5532	jhoward@suno.edu	

SUSLA

SOUTHERN UNIVERSITY SHREVEPORT LOUISIANA

Excellence • Integrity • Accountability • Service

Welcome to the **2015**
Happy New Year

Faculty & Staff Institute

Wednesday, January 7, 2015 • 8:00 am • Jesse N. Stone Lecture Hall

BACK TO BASICS



Facilitated by the Chancellor's Leadership Institute



8 AM TO 8:30 AM.....Registration and Continental Breakfast

MORNING SESSION

8:30 AM TO 9:15 AM

Invocation.....Mr. Elijah Teh-Teh
Computer Network Technician

Greetings.....Dr. Melva T. Williams
Executive Associate to the Chancellor

University Address.....Dr. Ray L. Belton, Chancellor

9:15 AM TO 10:30 AM "ASK THE EXPERTS"

Panel Discussion (Video Presentation)

- a. The Runaround
- b. Where Is My Instructor?
- c. I Got An Attitude
- d. Where Is My Refund?
- e. The Wait

Take note of this!

10:30 AM TO 10:45 AM BREAK

SUBSTANTIVE UPDATES

10:45-10:50 *Introduction of New Employees*.....Wayne Bryant
Director, Human Resources
Elana Smith
Human Resource Analyst

10:50-11:00 *United Way*.....Representative

11:00-11:10 *SUSLA: Unlimited Opportunities*.....Dr. Rosetta Jones
Vice Chancellor for Academic and Student Affairs

11:10-11:20 *Jumpstart*.....Dr. Terrence Vinson
Assistant Vice Chancellor for Academic Enrollment

11:20-11:30 *Financial Aid*.....Mrs. Katraya Williams
Director, Financial Aid

11:30-11:40 *SACSCOC Update*.....Dr. Regina Robinson
Vice Chancellor, Research, Sponsored Programs & Institutional Effectiveness

11:40-11:50 *Strategic Planning*.....Janice Sneed
Vice Chancellor for Community and Workforce Development

11:50-12:00 *Community and Workforce Development*.....Janice Sneed

12 NOON- 1:30 PM LUNCH ON YOUR OWN

AFTERNOON SESSION

1:30-1:40 *Registrar's Office*....Dr. Lalita Rogers, University Registrar

1:40-2:00 *Information Technology*.....Dr. Gabriel Fagbeyiro
Director, Information Technology

2:00-2:10 *Budgeting Update*.....Dr. Melva Williams
Stephanie Graham, Director of Title III Programs
Cleopatra Allen, Director, Planning & Institutional Research

2:15 PM- 3:30 PM ROTATING SESSIONS: BACK TO BASICS

- *First Steps: Enrollment*
- *Student Advisement: Student Success Center*
- *The FASFA and Financial Aid*
- *SUSLA: Linked Together For Success*

3:30 PM- 3:45 PM BREAK

3:45 PM - 4:45PM CUSTOMER SERVICE WORKSHOP

Presenter: Dennis S. Brown, President, Destiny Investments
Jesse N. Stone Lecture Hall

4:45PM - 6:00PM

DIVISIONAL MEETINGS



TELL US
HOW
WE ARE
DOING



(From your Smartphone click on the QR code)

ARE YOU FOLLOWING US ON SOCIAL MEDIA?

STAY CONNECTED TO SUSLA:



*“Southern University at Shreveport does not discriminate on the basis of race, color, national origin, gender or disability.
Title IX Coordinator: Ms. Linda Hines, Fine Arts Building, Room C01, (318) 670-9480
Section 504 Coordinator: Jerushka Ellis
Johnny L. Vance Jr, Student Activity Center, Room 212, (318) 670-9473*

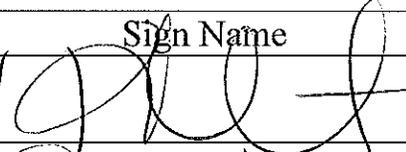
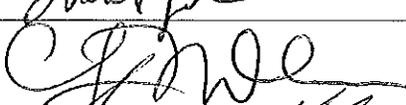
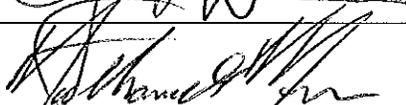
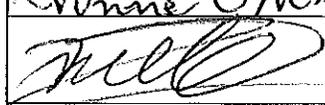
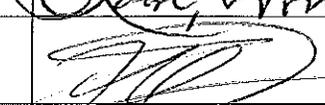
“Shreveport’s Community College”

Design/layout/ artwork and finishing services provided through the
Office of Graphics Services/Document Management Center, Barbara Austin, Coordinator/Editor
A unit of the Office of Finance & Administration, Benjamin Pugh, Vice Chancellor

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
KRYSTAL KENNEDY		Housing
Debra Hamilton	Debra Hamilton	Humanities
Robert Silvie II	Robert Silvie II	IT
Fredrick Judd	Fredrick Judd	CJ
Carolyn Miller		IT
Nathaniel Morris		ITC
Joyce Cotton	Joyce Cotton	Humanities
Charlotte Ashley	Charlotte Ashley	RAR
Pamela McMillan	pmcMillan	HIT
Erin O'Neil	Erin O'Neil	Beh. Sci./Edu.
		

MORNING SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
DENISE WADE	Denise Wade	Aerospace
LOHIE McCray	Louie McCray	English
Barry Hester	Barry Hester	Sci/Tech
Dr. Fusi Chanyira	Dr. Fusi Chanyira	Computer Science
Ken Anyanwachi	Ken Anyanwachi	Biology
Georgetta Allen	Georgetta Allen	QAQM
Tonia Whitaker Proctor	Tonia Whitaker Proctor	TRIO
Jimmy R. Daniel	Jimmy R. Daniel	Math & Computer Sci.
Annie Morris	Annie Morris	EOC
Gaddie Baker	Gaddie Baker	Speech Department
Leonard Jenkins	Leonard Jenkins	Math Dept
Jarvis M. Reed	TRAVIS M. REED	Physics Dept
DORSEY SUMMERFIELD	Dorsey Summerfield	MUSIC DEPT
Joseph Labour Jr	Joseph Labour Jr	Facilities

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Joyce E. Glenn	Joyce E. Glenn	Library
Linda Robinson	Linda Robinson	Student Support
Marguis C. Hall	Marguis C. Hall	Student Affairs
Fatma Elliott	Fatma Elliott	Student Affairs
Belinda Dixon	Belinda Dixon	Behavior Science
Katraya Williams	Katraya Williams	Financial Aid
Marlo Miller	Marlo Miller	Financial Aid
Jo Anne Walker	Jo Anne Walker	Behavioral Science
Jeremy Brown	Jeremy Brown	CWD
Alicia Griffin	Alicia Griffin	Finance & Admin
Dameoy L. Woodly	Dameoy L. Woodly	Registrar Office
Juesday Williams-Moore	Juesday Williams-Moore	CSF
T. Vinson	T. Vinson	EM
Tracey Grayson	Tracey Grayson	UB SABINE

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
 FACULTY/STAFF INSTITUTE
 JANUARY 7, 2015
 SPRING SEMESTER**

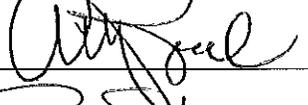
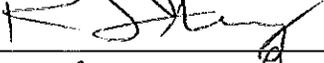
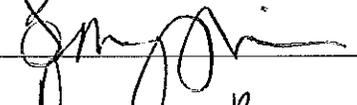
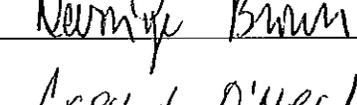
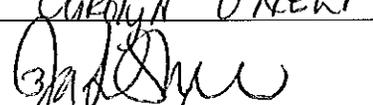
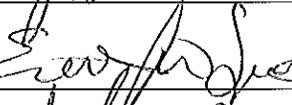
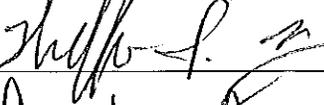
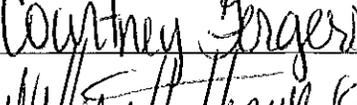
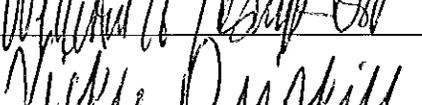
Sign-In Sheet

Print Name	Sign Name	Department Name
Rubie Scere	Rubie Scere	Human Services
Zenobia Henderson	Zenobia Henderson	UBN
Saundra Williams	Saundra Williams	CWD
Saundra Brigham	Saundra Brigham	DF
Deborah Adams	Deborah Adams	Admissions
Kyatina Lewis	Katina Lewis	ITC
Jessye Pasha	Jessye Pasha	Registrar
Shelia Swift	Shelia Swift	Rad Tech
WILSON E. HUGHES	Wilson E. Hughes	Facilities
Evelyn McFarland	Evelyn McFarland	Housekeeping
Larry DeMebribe	Larry DeMebribe	Facilities
Brandy Jacobsen	Brandy Jacobsen	Business Office
Rebecca Gull	Rebecca Gull	ASST
Elizabeth Vega	Elizabeth Vega	ITC

MORNING SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
 FACULTY/STAFF INSTITUTE
 JANUARY 7, 2015
 SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Sonya D. Hester		Humanities/English
Ilk G. Iliev		Biomed. Sci.
Antiemasure Reed		Allied Health
Roger Strong		nursing
Lynne Eatman		Dental Hygiene
Tiffany Manning		CSS
Devonye Brown		OAQM
Carolyn O'Neal		
Jalisa Snow		DSP
Everett Spells		Sci/Tech
Brown, Thuycombin		TRIO
Courtney Ferguson		Facility
Thompson William H		Audit services
Vickie Driskill		nursing

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Sandra Tennison	Sandra Tennison	Allied Health MEd
Glen Harris	[Signature]	EOC
Aylwin Holman	Ayl Holman	Accounting
Brenda Henderson	[Signature]	UB Sabine
Jeff Ivey	Jeff Ivey	Police
Kheysia Washington	Kheysia Washington	DHHS
Rufus S. Jacker	[Signature]	CWD
Sharace Robinson	[Signature]	CWD
Rood Mif	Rewa Whitaker	Allied Health
Brenda Jarrett	[Signature]	Nursing
Veronica McE	[Signature]	e-Learning
Stephanie Hamilton	[Signature]	HRD
Jeremy Robinson	[Signature]	Recruitment
Jane O'Riley	Jane O'Riley	Library

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Regina Webb	Regina Webb	Business Studies
Kristie Buchanan	Kristie Buchanan	Chancellor's Office
Beverly Parker	Beverly Parker	CWD/Workforce Dev.
Tatnessa Gims	Tatnessa Gims	Facilities
Kenneth Williams	Kenneth Williams	
Delores S. Robinson	Delores S. Robinson	Nursing
James Woodard	James Woodard	Academic Affairs
Deborah Moore	Deborah Moore	Upward Bound South
Albert Foutles	Albert Foutles	Student Success
Billie Speed	Billie Speed	UPD
Cheryl D Blackshaw	Cheryl D Blackshaw	Msg
Chris Jackson	Chris Jackson	IT
Bonnie W Potter	Bonnie W. Godette	Nursing
Angela Clark	Angela Clark	Library

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Benita Lawrence	Benita Lawrence	Radiology
Marci S. Collins	Marci S. Collins	Mathematics
Tim Banks	Tim Banks	Aerospace
Lonnie Hamilton	Lonnie Hamilton	Psychology
Larry Ferdinand	Larry Ferdinand	CWD
Jennifer Green	Jennifer Green	Humanities
Major Brock	Major Brock	Student Affairs
Marshall Nelson	Marshall Nelson	UPD
Deloris Sule	Deloris Sule	
Carlos Rattiff	Carlos Rattiff	UPD
Reta Stewart	Reta Stewart	TRIO EOC
Frances E. Lewis	Frances E. Lewis	Library
Tawana Hender	Tawana Hender	Library
Justin Brown	Justin Brown	Youth Build

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
ANNIE W. NELSON	Annie W. Nelson	
Tawana Anderson	Tawana Anderson	
Raeagan Stearns	Raeagan Stearns	Library
Nylwyn C. Hatcher	Nylwyn C. Hatcher	Upward Bound Desoto
Don B. Coco	Don B. Coco	SSS
Billy Flowers	Billy Flowers	Upward Bound Desoto
Jessica Ellis	Jessica Ellis	SA Counselor
Winnie Johnson	Winnie Johnson	
Bessie Whitcomb	Bessie Whitcomb	EOC
Esther Otu	Esther Otu	Card
Netta Rascoe	Netta Rascoe	SSS
Alan Jackson	Alan Jackson	Financial Aid
Jasheika Dennis	Jasheika Dennis	Fin. Aid
Jashawna Barfield	Jashawna Barfield	Fin Aid

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Treyvon Hall	Treyvon Hall	Chemistry
Dawn Lair	Dawn Lair	CWD
Ronald Wilson	Ronald Wilson	
Rosalyn S. Holt	Rosalyn S. Holt	Political Science
Claudine Matthe	Claudine Matthe	Spice House
Linda V. Hine	Linda V. Hine	OSP
Pat Brown	Pat Brown	MLT/Phleb
Earnestine Lewis	Earnestine Lewis	Accounting
Melvin Turner	Melvin Turner	MATH
Denise Mitchell	Denise Mitchell	Property
Olden Wright	Olden Wright	Math
Eddie Boxley	Eddie Boxley	Safety
Reba Jackson	Reba Jackson	Custodian 2
Harolyn Wilson	Harolyn Wilson	Math

MORNING SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Shayla Canady	Shayla D. Canady	Women's Athletics
ELISHA BOWEN	Elisha Bowen	TRIO Talent Search
Matthew J. Hines	MJH	Student Affairs
Deborah R. Jacquem	Deborah R. Jacquem	CW/DI
Kevin Watson	Kevin Watson	TRIO
Angelique Feaster Evans	Angelique Feaster Evans	SUNAS
Latrina Harris	Latrina Harris	Adult Health/Resp
Laticia	Laticia	Health Services
Dennis Holmes	DH	CW/DI
Willie Sigler	W Sigler	TRIO
Joseph Orban	Orban	STEM
Wayne H. Bryant	Wayne H. Bryant	HR
LaChandra Wells	LaChandra Wells	HIT
Chandra Wells	Chandra Wells	RT

MORNING SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
 FACULTY/STAFF INSTITUTE
 JANUARY 7, 2015
 SPRING SEMESTER

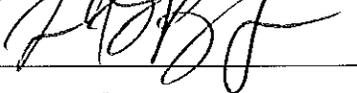
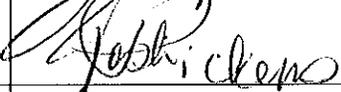
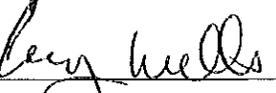
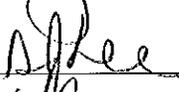
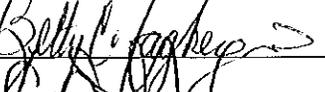
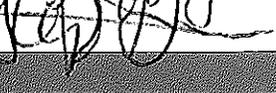
Sign-In Sheet

Print Name	Sign Name	Department Name
Gary Sanders	Gary Sanders	ITC
Michael Swider	Michael Swider	AE Instructor
Elaine Casey	Elaine Casey	ETS
Janice	Janice	CWT
Kim May	Kim May	HIT
Ernest Flowers	Ernest Flowers	TRIO
Theresa Hunt	Theresa Hunt	Physical Ed.
Lorrie Fitzpatrick	Lorrie Fitzpatrick	
Lakeshia Hardman	Lakeshia Hardman	HR
Josette Franklin	Josette Franklin	Finance
Tanya Morris	Tanya Morris	IT
JASWANT ASS	Jaswant	IT
Melanie Scott	Melanie Scott	Nursing
X D D	Terrin Dito	CWT

MORNING SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Kaye Washaw		'81A
Kenneth Clarke		
Tilisha Bryant		Recruitment
DAVID FOGLEMAN		AERO
Tamia S. Jefferson		Registrar Office
Theresa Parker		Surgical Technology
John Patterson		CWD
Joslin Dickens		Humanities
Cory Wells		Rad Tech
Sophia Lee		Purchasing
Phillippa George		Finance
Beverly Barnett		Nursing
Betty C. Fagbeyiro		Tris Community Outreach
Stephanie Chan		

MORNING SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
 FACULTY/STAFF INSTITUTE
 JANUARY 7, 2015
 SPRING SEMESTER

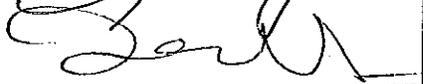
Sign-In Sheet

Print Name	Sign Name	Department Name
Bonita Jones	Bonita Jones	STEM
Charletta Jones	Charletta Jones	Desoto UB
Daphne Thibault	Daphne Thibault	Allied
Tameka Brown	Tameka Brown	BURSAR
Gabriel Jagberko	Gabriel Jagberko	IT
Jackeline Robinson	Jackeline Robinson	IT Telecommunications
John Mack	John Mack	STEM
Bert Pugh	Bert Pugh	UIC Finance
Regina Winn	Regina Winn	VC AKA
Latita Rogers	Latita Rogers	Finance & Administration
Breunke Morn	Breunke Morn	Registrar etc
Wonne Williams	Wonne Williams	STEM
Vanda Walker	Vanda Walker	Radiology
		Humanities

MORNING SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
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JANUARY 7, 2015
SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Angillar Noble	Aynoble	Nursing
Damens Morris		Business
Dee Keys	DKeys	Surg Tech
Vanessa White		Math
Judy Rushing	Judy Rushing	Facilities
Georgie Brown	Georgie Brown	Biol
Melva Williams	M Williams	Chancellor
Terril Johnson	Terril Johnson	Dental Hygiene
Roz L. Bell		Chancellor
Angela T. Horkawa	Angela T. H.	Upward Bound North
Cheryl Wheeler-Johnson	Cheryl Johnson	Upward Bound Sabine
Pauline Abat	Pauline Abat	Nursing
Rikki Murff	Rikki Murff	Nursing
Jo Ann Brown	Jo Ann Brown	Adult Health

AFTERNOON SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Jasheika Dennis	Jasheika Dennis	FINAID
Jashawna Barfield	J Barfield	Fin Aid
Angela T. Honkawa	Angela T H	Upward Bound North
Dennis Holmes	D H	CWD
Kenneth Williams	Kenneth Williams	Facilities
Charlotte Ashley	Charlotte Ashley	PAR
Didaciana Key	D Key	Sup Tech
Rosaly J. Hall	Rosaly J Hall	Political Science
Angelique Feaster	Angelique Feaster E RAS	SUMAS
Aylwin Holman	Aylwin Holman	Accounting
Talassia Sohier	Talassia Sohier	Facilities
Pri Inn Chayira	Pri Inn Chayira	College Science
Linda V. Hines	Linda V. Hines	OSP
Carolyn O'Neal	Carolyn O'Neal	
Kristie Beauchamp	K Beauchamp	Chancellor's Office

AFTERNOON SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Courtney Ferguson	Courtney F	Faculty
Lakeshia Hardman	Lakeshia Hardman	HR
JoAnne Walker	JoAnne Walker	Behavioral Science
Esther Orr	Esther Orr	CWO
LaChandra Wells	LaChandra Wells	HIT
Sophia Lee	Sophia Lee	Purchasing
Phillippa George	Phillippa George	Finance
Joseph Orban	Joseph Orban	STEM
Alan Jackson	Alan Jackson	Financial Aid
Brenda Henderson	Brenda Henderson	VB Sabine
Jackeline Roberson	Jackeline Roberson	IT
Matthew S. Hines	Matthew S. Hines	Student Affairs
Denise Mitchell	Denise Mitchell	Property
Iselle Franklin	Iselle Franklin	Finance

AFTERNOON SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
 FACULTY/STAFF INSTITUTE
 JANUARY 7, 2015
 SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Jayna D. Hester	Jayna D	Humanities/English
Jennifer Green	Jennifer Green	Humanities
Marci S. Collier	Marci S. Collier	Mathematics
Jalissa Shaw	Jalissa Shaw	
Gaddie Baker	Gaddie Baker	Comm & Theater Arts
Brenda Jarrett	Brenda Jarrett	Nursing
Debra Hamilton	Debra Hamilton	Humanities
T. Vinson	T. Vinson	EM
Glen Harris	Glen Harris	EDC
Roger Strong	Roger Strong	Nursing
Trey Von Holt	Trey Von Holt	Chemistry
Lalita Rogers	Lalita Rogers	Registrar's Ofc
Tannia S. Jefferson	Tannia S. Jefferson	Registrar Office
Tim Banks	Tim Banks	Aerospace

Billy Flowers Billy Flowers UB Desoto

AFTERNOON SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Dameayn L. Woodly	<i>[Signature]</i>	Registrar
TERRI JOHNSON	<i>[Signature]</i>	Dental Hygiene
Lynne Eastman	<i>[Signature]</i>	Dental Hygiene
Laten	<i>[Signature]</i>	Dental Hygiene
Bonnie W. Godette	<i>[Signature]</i>	Nursing
Pamela McMillan	<i>[Signature]</i>	HIT
Jeonica McFuch	<i>[Signature]</i>	e-Learn
Jessye Pasha	<i>[Signature]</i>	Registrar
Melva Wilcox	<i>[Signature]</i>	Chapel
EVERETT Sells	<i>[Signature]</i>	AERO SPACE
JARONNA GIBBS	<i>[Signature]</i>	IT
ELAINE CASEY	<i>[Signature]</i>	ETS
Katrina Harris	<i>[Signature]</i>	RSP Therapy
Cleo Allen		OADM

AFTERNOON SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Justin Pickens	Justin Pickens	Humanities
Olden Wright	Olden Wright	Math
Beverly Parker	Beverly Parker	CAD/WF Development
ILKA GILLEN	Ilka Gillen	Biomed. Sci.
Janna Snow	Janna Snow	CAD
Delores Robinson	Delores Robinson	Nursing
Tonja W. Pruchonme	Tonja W. Pruchonme	TRIO
SANDRA TEANISIN	Sandra Teanisin	MT
Dorsey Summers	Dorsey Summers	MUSIC DEPT
Carol Miller	Carol Miller	IT
Joselyn Taylor	Joselyn Taylor	IT
Kim May	Kim May	HIT
ARTIE REED	Artie Reed	Metro/ATH
Ernest Flowers	Ernest Flowers	TRIO

AFTERNOON SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Minnie Johnson	Minnie Johnson	Maine Tower
Fatma Elliott	Fatma Elliott	Student Affairs
Shelia Swift	Shelia Swift	Rad Tech
Vivonne P. Williams	Vivonne P. Williams	Rad Tech
Jane O'Riley	Jane O'Riley	Library
Raegan Stees	Raegan Stees	Library
Tracey Grayson	Tracey Grayson	UB Sabine
Evelyn McMan	Evelyn McMan	Housekeeper
Stephanie Glaha	Stephanie Glaha	SP
Bertha Lawrence	Bertha Lawrence	Rad Tech
Shanace Robinson	Shanace Robinson	CWD
Deborah Moore	Deborah Moore	UB South
Justin Brown	Justin Brown	CWD
Dawn Lair	Dawn Lair	CWD

AFTERNOON SESSION

**SOUTHERN UNIVERSITY AT SHREVEPORT
FACULTY/STAFF INSTITUTE
JANUARY 7, 2015
SPRING SEMESTER**

Sign-In Sheet

Print Name	Sign Name	Department Name
Cory Wells	Cory Wells	Rad Tech
Rubie Scere	Rubie Scere	Human Services
Nelwyn Hunter	Nelwyn Hunter	United Board of State
Deborah R Jacques	Deborah R Jacques	CWD
Darius Morris	Darius Morris	Bus.ness
Bessie L. Fulkert	Bessie L. Fulkert	EOC
Ellie Doule	Ellie Doule	Art/Arts
Gabriel Jagbojns	Gabriel Jagbojns	ITE
Joy Ann Brown	Joy Ann Brown	Alfred Heptler
Wanda Walk	Wanda Walk	Humanities
Claudine Matthe	Claudine Matthe	Joseph Henry
Angilla G. Noble	Angilla G. Noble	Wiley
Karen Coco	Karen Coco	SSS
Netta Rascoe	Netta Rascoe	SSS

AFTERNOON SESSION

SOUTHERN UNIVERSITY AT SHREVEPORT
 FACULTY/STAFF INSTITUTE
 JANUARY 7, 2015
 SPRING SEMESTER

Sign-In Sheet

Print Name	Sign Name	Department Name
Roy L Beggou	[Signature]	Chancellor's Office
Burt Pugh	[Signature]	U/C Finance
DAVID FOGLEMAN	[Signature]	AERO
Gary Sanders	[Signature]	ITC
Cheryl Wheeler Johnson	[Signature]	UPWARD BOUND SABINE
Rexell Wilaka	[Signature]	Allied Health
Debor. Surles	[Signature]	SSS
LOMMIE MCCRAY	[Signature]	English
Beverly Barnett	[Signature]	Nursing
Cheryl D Blackshin	[Signature]	NSG
Willie Siglar	[Signature]	TRIO
Linda Robinson	[Signature]	Stud Support Ser
Tiffany Manning	[Signature]	CSS
Georgia Brown	[Signature]	Biol



Southern University System

SU Smiles Follow-up and Feedback

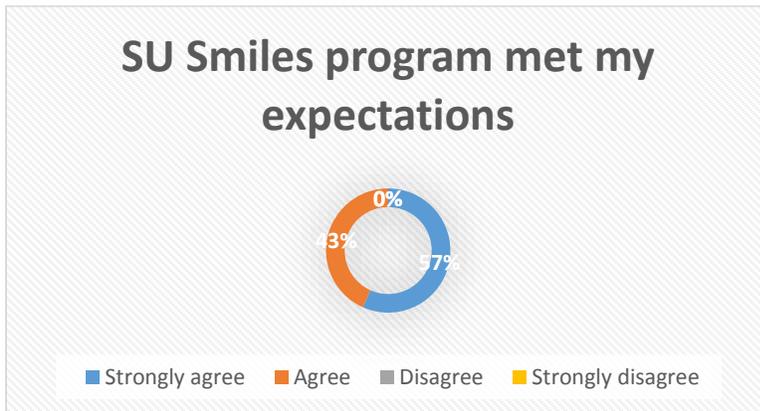
February 2015

Survey data

Electronic surveys were administered immediately following the SU Smiles training program implementation at Southern University. A Kirkpatrick level three survey was used to gauge participations internalization of what they'd learned.

- 57% of respondents indicated that the SU Smiles program met their expectations.
- 60% of respondents indicated that they were clear on how to use what they have learned on the job.

30 responses – Did the SU Smiles program meet your expectations?



30 responses – I am clear on how to apply what I have learned on the job.





Southern University System

SU Smiles Follow-up and Feedback

February 2015

30 responses - From what you learned, what will you be able to apply on your job?

Courteous & outstanding service.
To be more courteous and have patient with my students
Applying specific things that were related to me at the customer service work shop such as how to deal in a positive way with students and parents and co-workers.
I will have a caring attitude toward my customers
I basically use the skills that was mentioned in the training on my job daily.
Be the very best person that I can be. Be positive, good listener, possess good body language, and take a moment to think before answering questions.
To provide more quality service
Great customer service skills
A+ quality service that I always strive for
I will be able to smile more and help the student will feel like they are in an environment that is nurturing and caring.
A Win-Win customer service attitude to every person who enters The Office of Recruitment and Admissions!
How to be more courteous with the other employees here at SUNO.
The students are our customer and they are first.
Upon being stressed, take a break. Make sure all communications with prospective students leaves a good impression.
continue to be pleasant at all times no matter who you encounter
Better Listening Skills Better Communication Skills Keep other people's feelings in mind
Always meet and greet with a smile and say have a blessed day.
Making sure that all of my coworkers use the Golden Rule. We must all be on the same page with this
BE NICE
Yes, I definitely will be able to apply this information on my job.
be nice to everybody
Responding positively to negative communications.
Phrases to assist in my responses to disappointed customers.
The win- win solutions
How to handle customers with care
Strategies to use when responding to a hostel situation.
How to be more courteous to other employees.
Customers are always first.
Customer service skills
Patience



Southern University System

SU Smiles Follow-up and Feedback

February 2015

Customer Feedback results

During Fall 2014 registration, a survey was available for our customers (students/parents) to provide feedback. Posters were strategically placed in departments where training had been received. These posters communicated (to customers) how to provide survey feedback. As shown below six responses were received.

Q1 - Which department did you visit?	Q2 - How politely were you treated?	Q3 - How well did our staff member answer your question or solve your problem?	Q4 - Overall, how responsive have we been to your questions or concerns?	Q5 - How could we have made your experience any better?	Q6 - Do you have any comments, questions or concerns?	Q7 - Who was your service representative /employee contact?
SUBR-Aux Service (student id)	Extremely politely	Extremely well	Extremely responsive	By printing out my billing statement	No	I don't know
SUBR-Aux Service (student id)	Extremely politely	Extremely well	Extremely responsive	Yes! This was the easiest & fastest process I've been through! The workers were extremely helpful!	No	Latoya Middleton
SUBR-Aux Service (student id)	Extremely politely	Extremely well	Quite responsive	Very organized!	No	Latoya
campus police	Not at all politely	Moderately well	Slightly responsive	Address A Customers Concerns W ithin15 Minutes. Other People Have Time Concerns As Well.	Not Very Polite. Others On Campus Were Great.	



Southern University System

SU Smiles Follow-up and Feedback

February 2015

SUBR - Financial Aid	Not at all politely	Not at all	Slightly responsive	I have assignments due but no book voucher and fees hv been paid!!! Pissed . no department wants to take responsibility. They keep sending everybody to the bookstore but they have no answers either. There are lots of people that are still waiting with no damn explanation!!! Aggravated with NO HELP!!! THEY SHPULD HV HAD A BACK UP SYSTEM FOR THIS!!!!	Sick of the unprofessional way this us being handled	I don't know
Help Desk/blackboard/email	Extremely politely	Extremely well	Extremely responsive	Ms Chrisiana & female in room next to her(apologize) didn't get her name were very helpful.	They were able to get down to why I was unable to access my email and background. Very helpful. Ms. Chrisiana also attempted to assist in forwarding a problem I had with two student ID numbers to individual who could assist.	Blackboard/help desk/email



Southern University System

SU Smiles Follow-up and Feedback

February 2015

Future efforts

To ensure that we are fostering a culture of Customer Service, mandatory training courses will be held for all employees at Southern University Baton Rouge, SU Law and SU Agricultural campuses. These courses will be taught by CPTP so arrangements are pending for Shreveport and New Orleans. Estimated total number of employees to be trained = 1100.

Mandatory training - All employees	Due by:	Availability	Modality	Duration
CPTP Customer Service: Interacting with Customers - Web based course	Before April 30, 2015	2/6/2015	LEO	1 hour
Providing Quality Service	Before June 17, 2015		In person	1/2 day
Morning and afternoon sessions		5/14/2015	In person	1/2 day
Morning and afternoon sessions		5/20/2015	In person	1/2 day
Morning and afternoon sessions		5/28/2015	In person	1/2 day
Morning and afternoon sessions		6/2/2015	In person	1/2 day
Morning and afternoon sessions		6/10/2015	In person	1/2 day
Morning and afternoon sessions		6/16/2015	In person	1/2 day

Attachment 10 - GRAD Act Grants Approved Guidelines

Southern University System Proposed Criteria for Need-Based GRAD Act Grants (2014 – 2015)

The intention of these grants is to improve 1st to 2nd year retention, 1st to 3rd year retention and persistence to graduation. These grants are available to students on all campuses.

To be eligible for GRAD Act grants, undergraduate students are required to be:

- in a certificate or degree granting program;
- in good academic standing; and,
- on track to earning their degree or certificate within 150% time.

To be eligible for GRAD Act grants, SULC students are required to be:

- in good academic standing; and,
- on track to earning their degree within 100% time.

All students must:

- have a documented, unmet financial need as indicated through a current balance and FAFSA;
- provide a letter explaining why they are be unable to fund the cost of their tuition, fees or books with other sources of aid; and,
- have not accepted a financial aid refund for the term the grant is requested.

Grants are intended to satisfy current balances at institutions within the Southern University System.

Southern University and A&M College (SUBR)
Quarterly Progress Report – 2nd Quarter
Attachments

1. Student Profile Report indicating “HOLDS”
2. Argos CTLE-STS Student Dashboard
3. Course Roster
4. Student Profile Report
5. Argos CTLE-STS Student Dashboard
6. Students By Major Report
7. GRAD Act Year 5 Status Report
8. Banner form - SHATRNS

Attachment 1 - Student Profile Report Indicating "HOLDS"

Student Profile Report Form

Student Profile Report

Enter the Student's Number:
 S01447529
 LAST NAME: Wilson
 FIRST NAME: Megan
 MI: J

Term:

CODE	DESCRIPTION
201121	Summer 2017 Online
201120	Spring 2017
201120	Spring 2017
201651	Summer 2016 Online
201651	Summer 2016 Online
201650	Spring 2016
201650	Spring 2016
201544	Fall 2015 Online See...
201544	Fall 2015 Online See...
201530	Spring 2015
201530	Spring 2015
201521	Spring 2015 Online See...
201521	Spring 2015 Online See...
201441	Fall 2014 Online See...
201441	Fall 2014 Online See...

ID	STUDENT	DOB	CHRG	DESC	CLAS	DESC	DEGREE	PAID	GENDE	BARREN	HAS	TRSN	GRN	OR	ATTN	OR	GRN	MAJ	CRF
501447529	Wilson, Megan J	2/9/1990	M	(S88)	Senior	Bachelor of...	Y	F	130	2,037	163	2,052	2,052	2,052	2,052	2,052	Biology	4	
501447529	Wilson, Megan J	2/9/1990	M	(S88)	Senior	Bachelor of...	Y	F	130	2,037	163	2,052	2,052	2,052	2,052	2,052	Biology	4	
501447529	Wilson, Megan J	2/9/1990	M	(S88)	Senior	Bachelor of...	Y	F	130	2,037	163	2,052	2,052	2,052	2,052	2,052	Biology	4	
501447529	Wilson, Megan J	2/9/1990	M	(S88)	Senior	Bachelor of...	Y	F	130	2,037	163	2,052	2,052	2,052	2,052	2,052	Biology	4	
501447529	Wilson, Megan J	2/9/1990	M	(S88)	Senior	Bachelor of...	Y	F	130	2,037	163	2,052	2,052	2,052	2,052	2,052	Biology	3	

Argos CTLE STS Student Dashboard

**CTLE-Student Tracking System(STS)
Student Dashboard**

Enter the Student's Number:

 LAST_NAME FIRST_NAME MI

Primary Advisor

Secondary Advisor

Term:

Code	Description
202140	Fall 2021
202130	Summer 2021
202121	Spring 2021 Onli...
202120	Spring 2021
202041	Fall 2020 Online ...
202040	Fall 2020
202031	Summer 2020 O...
202030	Summer 2020
202021	Spring 2020 Onli...
202020	Spring 2020
201941	Fall 2019 Online ...
201940	Fall 2019
201931	Summer 2019 O...
201930	Summer 2019
201921	Spring 2019 Onli...
201920	Spring 2019

Current Standings

TERM	PROGRAM	ACAD_STDG	Type	Class	Level	PAID	
TCH	TRM_ATMPT	TRM_EARND	TRM_GPA	OVR_ATMPT	OVR_ERND	OVR_PASD	OVR_GPA

Student Schedule

CRN	COURSE	COURSE_TITLE	CRDT	RSTS	MID_TERM	FINAL
-----	--------	--------------	------	------	----------	-------

Holds

CODE	USER	FROM_DA...	TO_DATE	REL_IND	REASON	OWED	ORIG
------	------	------------	---------	---------	--------	------	------

Test Scores

CODE	DESCRIPTION	Score	Test Date
------	-------------	-------	-----------

Student Registration Activity

SEQ	COURSE	RS...	MESSAGE	ERROR	ACT_DATE	USR
-----	--------	-------	---------	-------	----------	-----

Index Contact Form Contact Log Close Help



Student Class Roster

Fall 2014

10470		ELEN		208		01		ELECTRICAL CIRCUITS I		Majlessein, Hamid	
Last Name	First Name	ID	Reg Status	Reg Date	Paid	Class	MidTer	Final			
1 A		SO	RW	08/12/2014	Y	SR	C				
2 B		SO	RE	04/08/2014	Y	SO	F				
3 B		SO	WW	10/08/2014	Y	JR	F	W			
4 D		SO	RE	04/10/2014	Y	SO	F				
5 E		SO	RE	08/20/2014	Y	JR	F				
6 E		SO	RW	05/23/2014	Y	SO	F				
7 G		SO	RW	08/20/2014	Y	SR	B				
8 G		SO	RW	08/20/2014	Y	SR	D				
9 G		SO	RW	04/03/2014	Y	SR	D				
10 H		SO	RE	08/18/2014	Y	SO	F				
11 H		SO	RE	06/04/2014	Y	SO	F				
12 J		SO	WW	11/03/2014	Y	SO	F	W			
13 M		SO	RW	06/20/2014	Y	SD	D				
14 M		SO	WW	11/10/2014	Y	SO	F	W			
15 M		SO	RE	04/03/2014	Y	SO	F				
16 N		SO	RE	05/27/2014	Y	SO	C				
17 P		SO	RW	08/18/2014	Y	SR	F				
18 P		SO	RE	04/01/2014	Y	SO	F				
19 R		SO	RW	07/22/2014	Y	JR	F				
20 S		SO	WW	11/03/2014	Y	JR	F	W			
21 S		SO	WW	11/11/2014	Y	JR	F	W			
22 T		SO	RW	05/31/2014	Y	SR	F				
23 T		SO	RW	04/03/2014	Y	SR	C				
24 V		SO	WW	10/28/2014	Y	JR	F	W			

Class Total: 24

Registration Status

AU - Audit
DD - Drop/Delete

RE - Registered
RW - Registered

WD - Withdrawal
WW - Withdrawal Web

TW - Total Withdrawal



Student Class Roster

Spring 2015

20136 RE-B 699 01

Comperhensive

Kundu, Madan

Days
Time -

Credit Hours: 0.0

Room #
Building

Last Name	First Name	ID	Registration Status	Registered Date	Paid	Class Level	MidTerm	Final
[REDACTED]			RW	01/11/2015	Y	SR		

SUMMARY

Enrollment Count: 1 Max Enrollment 25 # of No Shows: # of Shows:
 Paid Count: 1 Seats Available 24 # of No Response: 1

Registration Status

AU - Audit RE - Registered WD - Withdrawal TW - Total Withdrawal
 DD - Drop/Delete RW - Registered WW - Withdrawal Web



Student Class Roster

Spring 2015

21781 REHB 581 02

Med Aspot of Disa II(ONLINE)

Kundu, Madan

Days
Time -

Credit Hours: 3.0

Room #
Building

Last Name	First Name	ID	Registration Status	Registered Date	Paid	Class Level	MidTerm	Final
[REDACTED]			RW	01/14/2015	N	DR		
			RW	01/12/2015	N	GR		
			RW	01/11/2015	N	GR		

SUMMARY

Enrollment Count: 3 Max Enrollment 30 # of No Shows: # of Shows:
 Paid Count: Seats Available 27 # of No Response: 3

Registration Status

AU - Audit RE - Registered WD - Withdrawal TW - Total Withdrawal
 DD - Drop/Delete RW - Registered WW - Withdrawal Web



Student Class Roster

Spring 2015

20318 CRJU 357 01

Prac Methodology/Statistics

Landor-Ngemi, Jarrett

Days W
Time 02:00 PM - 04:40 PM

Credit Hours: 3.0

Room # 213
Building R. H. Higgins

Last Name	First Name	ID	Registration Status	Registered Date	Paid	Class Level	MidTerm	Final
B		S0	RE	11/25/2014	Y	JR		
B		S0	RW	11/04/2014	Y	JR		
B		S0	RW	11/03/2014	Y	JR		
B		S0	RW	01/10/2015	Y	SR		
B		S0	RE	11/04/2014	Y	SO		
C		S0	RW	11/23/2014	Y	SO		
C		S0	RW	01/11/2015	Y	SR		
C		S0	RW	11/04/2014	Y	JR		
E		S0	RW	01/11/2015	Y	JR		
F		S0	RE	01/13/2015	Y	SR		
H		S0	RW	11/04/2014	Y	JR		
H		S0	RE	11/11/2014	Y	SO		
J		S0	RW	11/03/2014	Y	JR		
L		S0	RW	01/10/2015	Y	JR		
L		S0	RE	10/29/2014	Y	SR		
M		S0	RW	11/03/2014	Y	SR		
M		S0	RW	11/03/2014	Y	SR		
M		S0	RE	10/30/2014	Y	JR		
N		S0	RW	11/24/2014	Y	SR		
O		S0	RW	11/03/2014	Y	SR		
P		S0	RE	01/08/2015	Y	SR		
R		S0	RE	10/29/2014	Y	JR		
R		S0	RW	11/08/2014	Y	JR		
S		S0	RE	11/03/2014	Y	JR		
S		S0	RW	11/05/2014	Y	JR		
S		S0	RE	01/14/2015	C	SO		
W		S0	RW	01/12/2015	Y	SR		
W		S0	RW	12/18/2014	Y	SR		

SUMMARY

Enrollment Count: 28 Max Enrollment 30 # of No Shows: # of Shows:
Paid Count: 27 Seats Available 2 # of No Response: 28

Registration Status

AU - Audit RE - Registered WD - Withdrawal TW - Total Withdrawal
DD - Drop/Delete RW - Registered WW - Withdrawal Web



Student Profile Report

Spring 2015

S01 [REDACTED]
 Williams, M [REDACTED]
 [REDACTED]@subr.edu

Resident of LA
 Paid: Y
 Acad Stnd:

	Cum GPA	Earned HRS	Attempted HRS	Credit Hours	GPA
Overall:	2.052	130.00	163	Term 17	2.04

Classification: Senior **Degree:** Bachelor of Science
Student Type: Continuing **Major:** Biology

Days	Time	Course	Credit Hours	Title	Instructor	Room/Building	Mid Final
M W	02:00 PM-03:20 PM	BIOL 450 01	4.0	Microbial Genetics	Telles, Caroline	314/James Hall	
M W	08:00 AM-09:20 AM	BIOL 350 01	4.0	Genetics	Johnson, Alice	142/James Hall	
M W	11:00 AM-12:20 PM	PHYS 142 01	4.0	Elements Physics (Lec)	Malozovsky, Yuriy	220/James Hall	
T R	02:00 PM-03:20 PM	SVLR400 08	3.0	Service Learning	Hitchens, Lori	/W W Steward	
T R	03:30 PM-05:20 PM	PHYS 142 02	0.0	Elements Physics(Lab&Rec)	Reese, Terrence	/James Hall	
T R	09:00 AM-09:50 AM	HLTH 110 05	2.0	Principles of Health	Williams, Jeryl	/C T Seymoure	
-		ENGL 1 04	0.0	Writing Proficiency	Henderson, Vonsha	/	



Student Profile Report

Spring 2015

SO [REDACTED]
Harris, M [REDACTED]
 [REDACTED]01@subr.edu

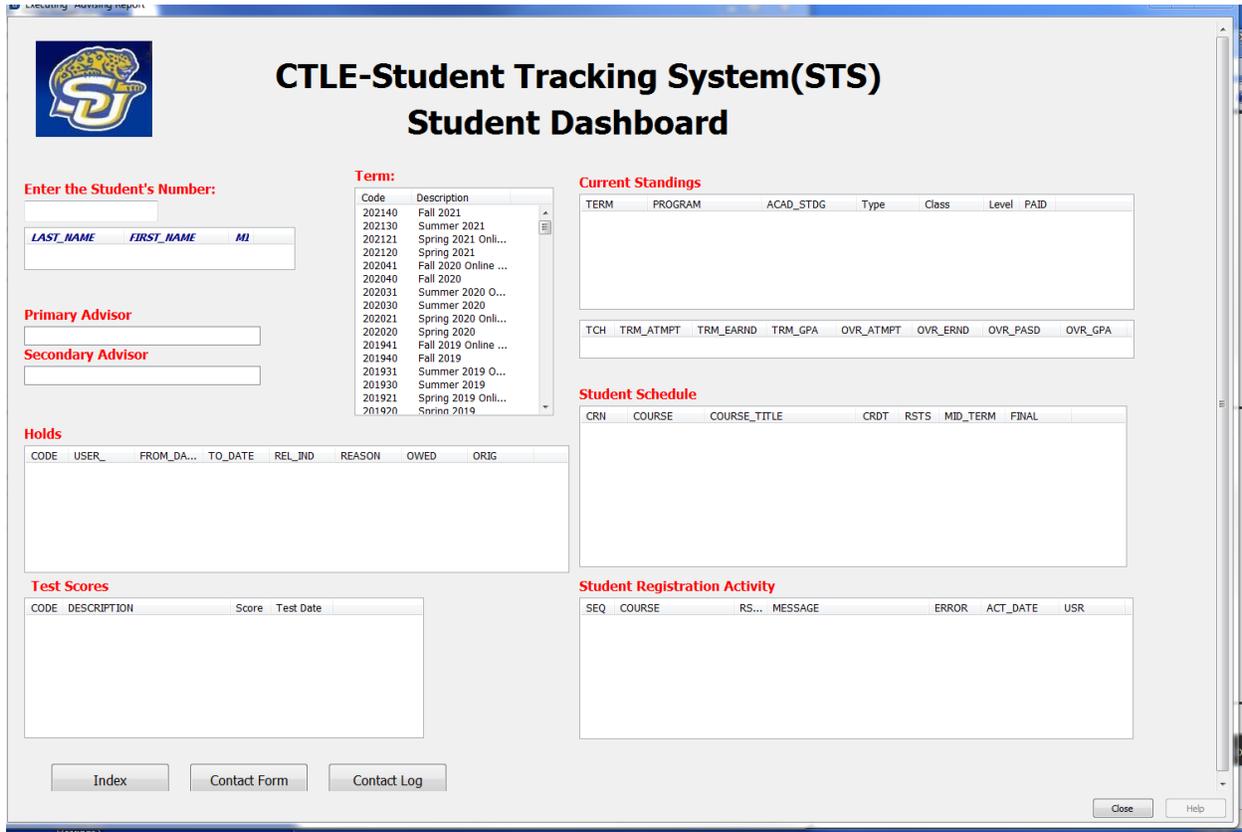
Resident of LA
 Paid: Y
 Acad Stnd:

	Cum GPA	Earned HRS	Attempted HRS		Credit Hours	GPA
Overall:	3.048	130.00	156	Term	17	3.27

Classification: Senior	Degree: Bachelor of Science
Student Type: Continuing	Major: Social Work

Days	Time	Course	Credit Hours	Title	Instructor	Room/ Building	Mid Final
M W	02:00 PM-03:20 PM	SOCV340 02	3.0	Violence in Families	Smith, Monica	317/R. H. Higgins	
M	09:30 AM-10:50 AM	SOCV396 02	2.0	Intro to Field Instruction	Borskey, Erma	316/R. H. Higgins	
T R	09:30 AM-10:50 AM	HUMN244 01	3.0	Studies in Comparative Lit	O'Rourke, Joyce	13/F. Hayden Hall	
T R	12:30 PM-01:50 PM	SOCV381 02	3.0	Hum Behav & the Soc Enviror II	Richardson, Roslyn	319/R. H. Higgins	
T	05:30 PM-08:20 PM	SOCV280 01	3.0	Mental Health Issues	Washington, Melanie	317/R. H. Higgins	
R	05:30 PM-08:20 PM	SOCV395 02	3.0	Gen Social Work Prac II	Colson, Tangela	316/R. H. Higgins	
-		ENGL 1 01	0.0	Writing Proficiency	Henderson, Vonsha	/	SH

Argos CTLE STS Student Dashboard



The dashboard features a central header with the STS logo and title. It is divided into several functional sections:

- Enter the Student's Number:** Includes a search box and a table with columns for LAST_NAME, FIRST_NAME, and MI.
- Primary Advisor:** A text input field.
- Secondary Advisor:** A text input field.
- Term:** A dropdown menu listing various academic terms from 202140 to 201920.
- Current Standings:** A table with columns: TERM, PROGRAM, ACAD_STDG, Type, Class, Level, PAID. Below it is a summary table with columns: TCH, TRM_ATMPT, TRM_EARND, TRM_GPA, OVR_ATMPT, OVR_ERND, OVR_PASD, OVR_GPA.
- Student Schedule:** A table with columns: CRN, COURSE, COURSE_TITLE, CRDT, RSTS, MID_TERM, FINAL.
- Holds:** A table with columns: CODE, USER, FROM_DA..., TO_DATE, REL_IND, REASON, OWED, ORIG.
- Test Scores:** A table with columns: CODE, DESCRIPTION, Score, Test Date.
- Student Registration Activity:** A table with columns: SEQ, COURSE, RS..., MESSAGE, ERROR, ACT_DATE, USR.

At the bottom, there are buttons for Index, Contact Form, Contact Log, Close, and Help.



G.R.A.D. Act Year 5 Status Report

As of: 1/15/2015

Cohort Retention Rates

Cohort:	1st to 2nd Year		1st to 3rd Year	
	Registered (Enrolled)	Registered (Enrolled)	Registered (Enrolled)	Registered (Enrolled)
Registered(Enrolled):	1100	743	440	(439)
Actual Rate	70.00%	69.82%	59.22%	59.08%
Target Rate (%,#)	73.4% (808)	64.3% (471)		
Difference to cohort/target	330	40	303	32

Registered - student has class schedule
Enrolled - student has class schedule and has paid fees.

Last Year's Target and (Actual) Rates 73.1% (67.4%) 63.2% (55.7%)

	Completers		
	Undergraduate	Graduate	Doctoral
Summer	134	64	3
Fall	302	102	4
Spring	324	115	6
Target	931	324	22
Actual	760	281	13

Banner form - SHATRNS

Oracle Developer Forms Runtime - Web: Open > SHATRNS

File Edit Options Block Item Record Query Tools Help

Transfer Course Information SHATRNS 7.3 [MC:9.0.3] (ISTU)

ID: U00078382 Waring, Jeffrey C. Transfer Institution Number: 1 Attendance Period Number: 1

Transfer Institution

Institution: 001830 Univ Alabama Tuscaloosa*

Transcript Receipt Date: 05-JAN-2007

Official

Transfer Attendance Period

Attendance Period: 09/01-12/01

Acceptance Date:

Effective Term: 200180 Fall Term 2001

Term Type:

Apply to Level: UG Undergraduate

Transfer Degree:

Attendance Begin Date: 01-SEP-2001

Attendance End Date: 20-DEC-2001

NOTE: Transfer Course detail exists. Institution code, effective term, and level code cannot be updated without deleting detail 1st.

Record: 1/1 ... <OSC>

Banner form – SHATRNS (next block)

Oracle Developer Forms Runtime - Web: Open > SHATRNS

File Edit Options Block Item Record Query Tools Help

Transfer Course Information SHATRNS 7.3 [MC:9.0.3] (ISTU)

ID: U00078382 Waring, Jeffrey C. Transfer Institution Number: 1

Transfer Course Detail SHATRNS 7.3 [MC:9.0.3] (ISTU)

Sequence Number: 2
 Subject: EC
 Course Number(s): 110
 Hours: 3.000 Duplicate: Group: Primary:
 Grade: F Title: PRIN MICROECON
 TELS Exclude: TELS Repeat Ind:

Equivalent Course Detail Initiate Repeat/Equivalent Course Checking

Sequence Number	Level	Term	Count in GPA	Subject	Course	Hours	Grade	Grading Mode	Repeat	Repeat System	Title	
*	2	UG	200180	<input checked="" type="checkbox"/>	ECON	2120	3.000	F	T	E	S	Intro Microeconomics
				<input type="checkbox"/>								
				<input type="checkbox"/>								

Course Attributes

Attribute	Description

Seq.no; Enter 000 if no detail is to be stored ;spaces if system is to calc.
 Record: 2/? | | ... | | | <OSC>

Southern University at Shreveport (SUSLA)
Quarterly Progress Report – 2nd Quarter
Attachments

1. Registrar's Rap Session Surveys (10/10/14, 10/11/14)
2. Phone Tree Log Summary
3. Back to Jag Day Sample Letter
4. Back to Jag Day Attendance Sheet
5. Graduate Nursing Survey
6. NCLEX10,000 Sign-Up Sheet
7. Sample Practice Test Score
8. NCLEX Assignment Schedule

Registrar's Rap Session Survey – October 10, 2014

Item	1	2	3	4	5	# Responses/ Average
Knowing how to become a candidate for graduation					9	9
					100%	100%
Understanding the difference between a degree plan and degree audit				1	8	9
				11.11%	88.89%	100%
Accessing the Commencement Guide				2	7	9
				11.11%	77.78%	100%
Receiving important dates and deadlines for graduation				1	8	9
				11.11%	88.89%	100%
Understanding the importance of your "skymail" account				1	8	9
				11.11%	88.89%	100%
Receiving information about the Collegiate Assessment and Academic Proficiency (CAAP) Exam				1	8	9
				11.11%	88.89%	100%
Receiving information from Financial Aid about your fiscal responsibilities after graduation				1	8	9
				11.11%	88.89%	90.00%
Understanding the expected attire (what to wear for graduation)				1	8	9
				11.11%	88.89%	100%
Understanding what's required to continue your academic pursuits after graduating from SUSLA				2	7	9
				11.11%	77.78%	90.00%
Receiving information about alternative methods of completing degree requirements (CLEP Exam).				1	8	9
				11.11%	88.89%	100%
Overall information shared by the Registrar's Office during the Registrar's Rap Session.				1	8	9
				11.11%	88.89%	100%

Registrar's Rap Session Survey – October 11, 2014

Item	1	2	3	4	5	# Responses/ Average
Knowing how to become a candidate for graduation					7	7
					100.00%	100.00%
Understanding the difference between a degree plan and degree audit				3	4	7
				42.86%	57.14%	100.00%
Accessing the Commencement Guide				2	5	7
				28.57%	71.43%	100.00%
Receiving important dates and deadlines for graduation				1	6	7
				14.28%	85.71%	100.00%
Understanding the importance of your "skymail" account				1	6	7
				14.28%	85.71%	100.00%
Receiving information about the Collegiate Assessment and Academic Proficiency (CAAP) Exam				2	5	7
				28.57%	71.43%	100.00%
Receiving information from Financial Aid about your fiscal responsibilities after graduation			1	1	5	7
			14.28%	14.28%	71.43%	100.00%
Understanding the expected attire (what to wear for graduation)				2	5	7
				28.57%	71.43%	100.00%
Understanding what's required to continue your academic pursuits after graduating from SUSLA				1	6	7
				14.28%	85.71%	100.00%
Receiving information about alternative methods of completing degree requirements (CLEP Exam).				1	6	7
				14.28%	85.71%	100.00%
Overall information shared by the Registrar's Office during the Registrar's Rap Session.				1	6	7
				14.28%	85.71%	100.00%

Summary of Phone Tree Log



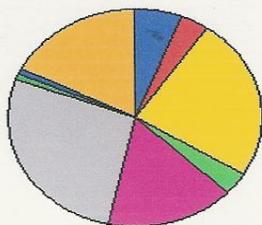
Southern University S

PhoneTree Call Status Summary Report

PhoneTree: B2jd phone tree fall
 File: ClientImport
 View: Entire List

CallStatus	
Ans by +Machine	805
Ans by Machine	497
Ans by Person	3,200
BUSY After Voice	437
Fax or Modem	19
Hung up early	2,160
Max No Answers	3,602
No Connect	120
OGM too long	115
Telco Msg	2,327
Total	13,282

Call Status Distribution



Ans by +Machine	6.1%
Ans by Machine	3.7%
Ans by Person	24.1%
BUSY After Voice	3.3%
Fax or Modem	0.1%
Hung up early	16.3%
Max No Answers	27.1%
No Connect	0.9%
OGM too long	0.9%
Telco Msg	17.5%
Total:	100.0%

Back to Jag Day Sample Letter



DIVISION OF ACADEMIC AND STUDENT AFFAIRS

Greetings Jaguar,

Records at Southern University at Shreveport (SUSLA) indicate you once attended SUSLA, but was not able to complete requirements to earn a degree, certificate, or technical diploma. With that said, I would like to encourage you to reenroll at Southern University at Shreveport for the Spring 2015 semester (January 2015). Southern University at Shreveport invites you to *finish what you started* and learn more about the educational opportunities available during SUSLA's *Back to Jag Day*, which will be held in the Jesse Stone Lecture Hall on December 6, 2014, 10:00 a.m.–12:00 p.m. Lunch will be provided at noon.

Back to Jag Day is especially for you and is designed to encourage previously enrolled students to reapply to SUSLA and continue their educational journey towards graduation. Because you are special to the Jaguar Nation, we invite you to *Back to Jag Day*. This event will afford students an opportunity to:

1. Interact with top-level administrators and student services staff members.
2. Review transcripts with an academic advisor to determine the best program of study to pursue.
3. Discuss financial aid eligibility with members from the Financial Aid Office.

Please RSVP for Back to Jag Day no later than November 24, 2014 by either of the following methods:

- Going www.back2jagday.rsvpify.com
- Emailing admissions@susla.edu
- Calling (318) 670-9388

Your RSVP will initiate the process of ensuring your individual academic packet is complete and ready for your review at *Back to Jag Day*.

Should you have questions or concerns, please contact the office of Recruitment by email at admissions@susla.edu or by phone at (318) 670-9388.

We look forward to welcoming you back into *Jaguar Nation*.

Sincerely,

A handwritten signature in black ink, appearing to read 'Rosetta Jones', is written over a horizontal line.

Rosetta Jones, PhD
Vice Chancellor for Academic and Student Affairs

3050 Martin Luther King, Jr. Drive - Shreveport, Louisiana 71107

www.susla.edu

Back to Jag Day Attendance Sheet

BID	Last	First	RSVP BY Email	Phone	Last Term	Status	Attended	ITA Status	Admissions Status
90006362	Bell	Cudette	cudettev@aol.com		2008-09	academic probation	yes	Needs FAFSA	No apply
900037816	Blackshire	Kiana	kianablackshire@yahoo.com	3188283556	2005-06	academic probation	yes	Needs FAFSA & Appeal	University of Phoenix Transcript/Application fee
900060540	Brown	Carina	crbrown15@gmail.com		2013-10	good standing	yes	Appeal Pending Review & Data Form	application fee
900059051	Davis	Margaret					yes	Already enrolled	
900013787	Deatunja	Plater	platermonica@gmail.com		2007-10	academic dismissal	yes	Needs Appeal & Data Form	application fee
900061330	Iamson	Sherran	Shednangi@yahoo.com	3183443365	2011-09	good standing	yes	Needs Appeal	application fee
900015919	Johnson	Laticya	tenya2cool2004@yahoo.com				yes	FAFSA Needed	application fee
900051054	Turner	Lashunette					yes	Appeal Needed	application fee
900039620	Plater Jenkins	Kamethia	plater67@gmail.com				yes	Appeal Needed	No apply
900042840	Robinson	Trenethia	trenethia.robinson@gmail.com		2007-10	good standing	yes	Needs FAFSA	application fee/immunization waiver/Remington transcript
900024066	Schubel	Nicole	schubelnicole7@gmail.com		2004-10	good standing	yes	Data Form	immunization waiver
900070833	Wapool	Chandra	wapool@yahoo.com		2014-10	good standing	yes	Needs FAFSA	immunization waiver
900013787	Plater	Monica	platermonica@gmail.com	3183188775			yes	Appeal Needed	No apply
900055703	Gardner	Lakeshia					yes	Appeal Needed	Application fee

**Southern University Shreveport
Associate of Science Degree Program in Nursing
Graduate Survey**

1. Semester Enrolled
- Fall _____
 - Spring _____
 - Summer _____

2. Gender
- Female
 - Male

3. Ethnicity
- Asian-American
 - Black, non-Hispanic
 - Native American
 - White, non-Hispanic
 - Hispanic
 - Pacific Islander
 - Other _____
 - Choose not to identify

4. Employment Status
- Full-time in nursing
 - Part-time in nursing
 - Not employed in nursing
 - Unemployed
- In unemployed, indicate reason:

5. Primary area of practice
- Critical Care
 - Emergency Medicine
 - Radiology Specialty
Specify _____
 - Home health/hospice
 - Long –term Care
 - Medical – Surgical
 - Obstetrics/Gynecology
 - Perioperative (*PACU, OR*)
Specify _____
 - Pediatrics
 - Rehab
 - Psychiatry
 - Other: _____

6. Your current title:
- Staff Nurse
 - Charge Nurse
 - Other: _____

7. Your base hourly salary:
- 20,000 – 30,000
 - 30,001 – 40,000
 - 40,001 – 50,000
 - 50,001 – 60,000

8. Have you changed jobs since graduation?
- Yes
 - No

9. How long did it take you to obtain your first job post graduation from SUSLA?
- within 3 months
 - 3 – 6 months
 - 6 months – 1 year
 - Greater than 1 year

10. How many continuing education hours did you earn in the past year?
- 0
 - 1 - 5
 - 6 - 10
 - 11 or greater

11. Are you currently enrolled in a program to obtain a higher degree?
- Yes *Specify* _____
 - No

12. Did you obtain a college degree prior to entering the ASN program at SUSLA?
- Yes *Specify* _____
 - No

13. Are you a member of a professional organization?
- Yes *Specify* _____
 - No

14. Have you been a member of a committee in a health care agency within the last year?
- Yes *Specify* _____
 - No

15. Have you obtained any additional credentials since graduation?
- Yes *Specify* _____
 - No

(OVER PLEASE)

Please read each statement carefully and evaluate the extent to which you believe you were prepared in the Associate of Science in Nursing Program. Use a No. 2 pencil to darken the circle corresponding to your answer.

1 = strongly agree 2 = agree 3 = disagree 4 = strongly disagree 5 = Don' know/No opinion

As a graduate of the *Associate of Science in Nursing (ASN)* program, I believe I was well-prepared to:

- | | | | | | | |
|-----|---|---|---|---|---|---|
| 16. | Demonstrate safety and quality when implementing nursing care to patients while recognizing individual preferences and socioeconomic, religious, and cultural differences. | 1 | 2 | 3 | 4 | 5 |
| 17. | Conduct assessments using a holistic approach to make sound nursing judgments and to design and prioritize care that is patient-centered and that promotes positive outcomes for individuals, families, and groups. | 1 | 2 | 3 | 4 | 5 |
| 18. | Demonstrate therapeutic communication, caring, and professionalism that fosters a working relationship with individuals, families, groups, and peers and collaboration with the interdisciplinary team. | 1 | 2 | 3 | 4 | 5 |
| 19. | Facilitate education to empower individuals, families, and groups to develop new, healthful behaviors which foster positive patient outcomes. | 1 | 2 | 3 | 4 | 5 |
| 20. | Demonstrate the use of legal, ethical, and value principles that foster professional conduct and accepted standards of nursing practice. | 1 | 2 | 3 | 4 | 5 |
| 21. | Demonstrate lifelong learning by expanding nursing knowledge through the examination of evidence and best practices and the use of current technology to improve the quality of care for individuals, families, and groups. | 1 | 2 | 3 | 4 | 5 |
| 22. | Overall, I was satisfied with the preparation I received at SUSLA. | 1 | 2 | 3 | 4 | 5 |

Comments _____

NCLEX 10,000 Sign-up Sheet

Southern University @ Shreveport School of Nursing N 250: Concepts and Processes II Roster Fall 2014							
Date: 10-20-14			Time: 0900 - 1150				
Subject: NCLEX 10,000			Instructor: Blockshiner				
Name	Initial	Tardy	Absent	Name	Initial	Tardy	Absent
1 Baird, Candace	CB			25 Galloway, Tyreka	TG		
2 Bayles, Jessica	CB			26 Gardner, Vickie	VB		
3 Baylor, Sharonvln	SB			27 Gillyard, Teresa	GB		
4 Bean, Deborah	DB			28 Gorrum, Andrea	GB		
5 Bedsole, Holly	HB			29 Grant, Teresa	GB		
6 Beene, Jamie	JB			30 Greggs, Melanie	MB		
7 Bittick, Barbara	BB			31 Guillotte, Sean	GB		
8 Bragg, Pamela	BB			32 Harris, Dariana	DB		
9 Branch, Rashondala	BR			33 Hawkins, Courtney	HB		
10 Brisker, Sequana	BS			34 Haymon, Ke'un	KB		
11 Britten, Melissa	MB			35 Holden, Yashieka	HB		
12 Choyce Tabatha	TC			36 Hollinsworth, Dorrian	DB		
13 Clarke, Eric	CE			37 Holt, William	HB		
14 Cochran-Harris, Brandy	CB			38 Hughes, Freda	FB		
15 Cochran, Raushnda	CR			39 Jamison, Laresha	LB		
16 Collins, Ashlie	AC			40 Kerich, Janet	KB		
17 Cooper, Jennifer	CB			41 Kimmel, Angel	KB		
18 Davis, Kala	KB			42 Lewis, Doroneka	LB		
19 Davis, Tamicka	DB			43 Lumley, Kimber	LB		
20 Dobson, Miranda	MD			44 Marr, Jennier	MB		
21 Drayden, Lakenya	LD			45 Moseley, Krystal	MB		
22 Ellington, Todd	ET			46 O-St. Andry, Jennifer	AS		
23 Figueiredo, Brittrani	BF			47 Parks, Ashley	PA		
24 Ford, Jessica	FF			48 Pennington, Die'Esthara	PE		

NCLEX 10,000 Sign-up Sheet

	Name	Initial	Tardy	Absent		Name	Initial	Tardy	Absent
49	Pepper, Sarah	SSP			60	Tidmore, Benjamin	B		
50	Peterson, Camille	CP			61	Washington, LaToria	LT		
51	Pool, Demarcus	DP			62	Wiley, Courtney	W		
52	Powell, Moranda	MP			63	Williams, Chloe			
53	Richards, Jennifer	JR			64	Williams, Taneisha	TW		
54	Sargent, Jennifer	JR							
55	Simpson, Megan	MS							
56	Stewart Yvette	SY							
57	Sutton, Maria	MS							
58	Tatum, Rhoshunda	RT							
59	Taylor, Clara	TC							

NCLEX 10,000 Sample Practice Test Score

PrepU

Hi Jenifer My Classes Help Center Log Out

Wolters Kluwer Health | Lippincott Williams & Wilkins

How Am I Doing? Assignments Practice Quiz NCLEX-RN

congrats!

Congratulations! You've reached Mastery Level 2 for Basic Physical Care!

Congratulations! You've reached Mastery Level 2 for Infant!

Congratulations! You've reached Mastery Level 2 for Preschooler!

Congratulations! You've reached Mastery Level 2 for School-age Child!

Congratulations! You've reached Mastery Level 2 for Adolescent!

Congratulations! You've reached Mastery Level 2 for Foundations of Psychiatric Nursing!

Congratulations! You've reached Mastery Level 2 for Antepartum Period!

Congratulations! You've reached Mastery Level 2 for The Neonate!

Congratulations! You've reached Mastery Level 2 for Oncologic Disorders!

Congratulations! You've reached Mastery Level 2 for Integumentary Disorders!

Congratulations! You've reached Mastery Level 3 for Immune and Hematologic Disorders!

Congratulations! You've reached Mastery Level 2 for Musculoskeletal Disorders!

Congratulations! You've reached Mastery Level 3 for Neurosensory Disorders!

Congratulations! You've reached Mastery Level 2 for Genitourinary Disorders!

Quiz Results

Quiz Stats

Quiz completed in:	29 min
Total Questions:	50
Questions answered:	50
Number correct:	45

 90%

Next

[Take another quiz to work towards a higher mastery level.](#)

[See your overall performance.](#)

Performance by Chapter

Chapter	Mastery
Basic Physical Care	My Mastery Level: 2.00
6 Quizzes taken	
Basic Psychosocial Needs	My Mastery Level: 1.00

Test Results

NCLEX 10,000 Sample Practice Test Score

PrepU NCLEX 10,000 Results
Page 2 of 3

Chapter
Hi Jenifer

My Classes
Help Center
Mastery Log Out

Lippincott Williams & Wilkins

Home	About Us	My Assignments	Practice Quiz	My Mastery Level: 1.00	NCLEX-RN
6 Quizzes taken					
Basic Physical Assessment					
6 Quizzes taken					
The Nursing Process					
6 Quizzes taken					
Infant					
6 Quizzes taken					
Toddler					
6 Quizzes taken					
Preschooler					
6 Quizzes taken					
School-age Child					
6 Quizzes taken					
Adolescent					
6 Quizzes taken					
Foundations of Psychiatric Nursing					
6 Quizzes taken					
Anxiety Disorders					
6 Quizzes taken					
Mood, Adjustment, and Dementia Disorders					
6 Quizzes taken					
Psychotic Disorders					
6 Quizzes taken					
Substance Abuse, Eating Disorders, Impulse Control Disorders					
6 Quizzes taken					
Antepartum Period					
6 Quizzes taken					
Intrapartum Period					
6 Quizzes taken					
Postpartum Period					
6 Quizzes taken					
The Neonate					
6 Quizzes taken					
Cardiovascular Disorders					
6 Quizzes taken					
Oncologic Disorders					
6 Quizzes taken					
Gastrointestinal Disorders					
6 Quizzes taken					
Integumentary Disorders					
6 Quizzes taken					
Immune and Hematologic Disorders					
6 Quizzes taken					

Test Results

NCLEX 10,000 Assignment Schedule

N250 – Concepts and Processes II

Fall 2014 – NCLEX Practice Questions Requirements

*Students must answer questions weekly using the NCLEX 4,000 or NCLEX 10,000 software and submit each weeks' proof of questions answered. Questions must be answered using the testing mode. NCLEX 4,000 software is available on all computers in the Metro Computer Lab (located on the first floor.)

ALL NCLEX PRACTICE TEST MUST HAVE A SCORE OF 80% or Above!!

August 25, 2014

- *Submit 100 questions - Fundamentals
 - *Submit 100 questions – Medical – Surgical
 - *Submit 50 questions - Pharmacology
- Total 250**

September 8, 2014

- *Submit 75 questions – Psychiatric
 - *Submit 100 questions – Medical – Surgical
 - *Submit 75 questions - Pharmacology
- Total 250**

September 22, 2014

- *Submit 75 questions – Pediatrics
 - *Submit 75 questions – Maternal
 - *Submit 100 questions Medical Surgical
- Total 250**

October 6, 2014

- *Submit 50 Pharmacology questions
 - *Submit 50 Medical Surgical Questions
 - *Submit 50 Maternal Questions
 - *Submit 50 Fundamentals
 - *Submit 50 Pediatrics
- Total 250**

October 20, 2014

- *Submit 250 – Comprehensive Exam I
(Includes Fundamentals, Pediatrics, Psychiatric, Medical – Surgical, Pharmacology)
- Total 250**

Nov 3, 2014

- *Submit 250 – Comprehensive Exam II
(Includes Fundamentals, Pediatrics, Psychiatric, Medical – Surgical, Pharmacology)
- Total 250**

GRAND TOTAL = 1250 Questions



Southern University Law Center (SULC)
Quarterly Progress Report – 2nd Quarter
Attachment

1. Tamiko Brown-Chatman Resume

Tamiko K. Brown-Chatman, Esq.

ADDRESSES

Home Address: 106 Michelle Circle, Lafayette, Louisiana 70503
Office Address: 405 S. Court Street, Opelousas, Louisiana 70570

Telephone: (337) 351-3695
Telephone: (337) 678-1611
Facsimile: (337) 678-1405

Email Address: tamiko@attorneytchatman.com

PROFILE

- Licensed Attorney in private practice in Louisiana,
- Registered Child Custody and Visitation Mediator,
- Registered Notary Public in St. Landry Parish,
- Admitted to practice before the Louisiana State Courts,
- Admitted to practice before the United State Court of Appeals: 5th Circuit,
- Extensive experience in office management and medical billing,
- Communicate clearly and concisely with people of diverse backgrounds,
- Possess excellent oral and written communication skills,
- Able to work independently and as a member of a team,
- Creative,
- Resourceful, and
- Welcoming.

EDUCATION, TRAINING & HONORS

Xavier University of Louisiana New Orleans, Louisiana
Bachelor of Science Degree-1993
Major: Biology
Minor: Chemistry

Honors and Activities:

ENGLISH HONORS
DEAN'S LIST
BETA BETA BETA BIOLOGICAL HONOR SOCIETY
ALPHA EPSILON DELTA PREMEDICAL HONOR SOCIETY
PEER MENTOR

Southern University Law Center Baton Rouge, Louisiana
Juris Doctorate-1997.

Honors and Activities:

CLINICAL EDUCATION
MOOT COURT
BEST BRIEF
MOOT COURT PARLIAMENTARIAN
STUDENT TRIAL LAWYER'S ASSOCIATION
DELTA THETA PHI LAW FRATERNITY
WOMEN IN LAW
CHRISTIANS AT LAW SOCIETY
ADVOCATES OF CHRIST
REFLECTION MAGAZINE CONTRIBUTING WRITER

T. H. Harris Technical School Opelousas, Louisiana
Medical Coding and Billing Certification-2004

University of Louisiana Lafayette, Louisiana
Bookkeeping Certification-2008

Phoenix University

Lafayette, Louisiana

Master for Business Administration (*Anticipated 2016*)

Mediation Institute

Oklahoma City, OK

Mediation for Family and Divorce Certification- 2013

EXPERIENCE

High School Biology/Chemistry Teacher

1997-1998

Opelousas Senior High School

Opelousas, Louisiana

Worked to put together informative and engaging lesson plans for the students. Used a variety of visual aids, textbooks and creative projects to gain student's involvement. Prioritized my teaching methods to suit the ability of different students. Conducted parent and student conferences. Enforced school and classroom rules and disciplinary action. Lectured and discussed scientific concepts. Prepared material for presentations. Graded tests and produced progress reports. Performed recordkeeping of student activities in accordance with laws and school policies.

Judicial Law Clerk

1998-2000

27th Judicial District Court; Division C

Opelousas, Louisiana

Assisted with administrative and legal tasks. Conducted legal research. Prepared memoranda. Drafted orders and opinions. Proofread the judges' orders and opinions. Verified citations.

Business Manager

2009-2012

Holy Ghost Catholic Church

Opelousas, Louisiana

Responsible for coordinating employees' work to achieve goals and the objectives of the church pastor. Assisted the pastor in selecting and hiring employees. Oversaw the training and education of employees. Delegated tasks to increase productivity. Was responsible for overseeing operations in companies; these operations included project management, payroll, quality control, and the daily opening, running and closing procedures of offices. Reviewed and negotiated contracts. Ordered and managed inventory for the church.

Healthy Lifestyle Promoter

2012-2013

Southern University and A&M College

Opelousas, Louisiana

Facilitated 4 sixteen week sessions, with 5 to 13 adult participants per session, promoting the adoption and practice of healthy lifestyle changes with the goal of decreasing obesity in children through positively affecting the behavior of parents. Presented participants with information on food choices, meal preparation, exercise and fitness. Demonstrated cooking and exercising techniques. Lead participants in exercise routines. Exposed participants to healthy, but unfamiliar, food items to increase variety in their diets.

Medical Office Manager

2002-2010, 2012-2014

Opelousas, Louisiana

Oversee the day-to-day aspects of office operations and administration. Hire, terminate, and train employees. Supervise secretary, receptionist, and medical biller and coder. Pay medical office bills and ensure the maintenance of medical records. Oversee billing, coding, and collections. Make daily deposits and reconcile account information. Arrange cleaning staff and emergency maintenance visits for building. Order medical and office supplies. Delegate responsibilities and assess employee performance. Ensure HIPAA compliance. Review and negotiate business contracts. Develop and implement office policies and procedures and formulate objectives and processes.

Private Practice Attorney at Law

2000-2007, 2012-present

Opelousas/Lafayette, Louisiana

Research statutes, cases, and public records. Draft and file petitions, briefs and memorandums. Write clearly about complex issues. Prepare clients and witnesses for court hearings. Advise clients on legal issues. Mediate resolutions between parties. Oversee the day-to-day aspects of office operations and administration. Practice focuses on estate planning, successions, family law, personal injury, and mediation. Performed services for the St. Landry Parish District Attorney's Office as an Appellate Brief Writer in 2003-2004. Performed contract services for the Lafayette Indigent Defendant Board as a Public Defender in Vermillion Parish in 2013.

PROFESSIONAL MEMBERSHIPS

Louisiana Bar Association
 St. Landry Parish Bar Association
 American Bar Association
 St. Landry Parish Notary Public Registry
 Louisiana Mediator Registry

SERVICE ORGANIZATIONS

Holy Ghost Catholic Church Minister to Sick and Shut-in
 Women of Grace Facilitator
 National Association of University Women
 Holy Ghost Catholic Church Eucharistic Minister
 Opelousas Historic District Board Member
 National Medical Association-Auxiliary (Secretary & President)
 Knights of Peter Claver-Ladies Auxiliary
 Holy Ghost Catholic Church Youth Ministry Commission (Coordinator)
 Holy Ghost Catholic Church Altar Servers (Coordinator)
 Holy Ghost Catholic Church Catechist
 Holy Ghost Catholic Church Strategic Planning (Coordinator)
 Academy of the Sacred Heart Parents Club (President)
 Opelousas Boy's & Girl's Club Board (President)
 Girl Scouts Troop Leader

PROFESSIONAL REFERENCES**Kenneth G. Boutte, PhD.**

Biology Department
 Xavier University of Louisiana
 NCF (Addition), Room 439
 Campus P.O. Box 134
 New Orleans, Louisiana 70125
 (504) 520-5218

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Honorable Alonzo Harris, J.D.

27th Judicial District Court Judge
 Division C
 Post Office Drawer 478
 Opelousas, Louisiana, 70571
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 Southern University and A&M College
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