



THE UNIVERSITY *of*
NEW ORLEANS

**The University of New Orleans
University of Louisiana System**

**GRAD Act Annual Report
FY 2015-2016 (Year 6)**

**Submitted to the
Board of Supervisors, University of Louisiana System
April 1, 2016**

**and to the
Louisiana Board of Regents,
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1. STUDENT SUCCESS

Narrative (3 to 5 Pages)

Enrollment Services.

Admissions application: The new Application for Admission was launched Spring 2014. Students receive notifications immediately when applications are initiated. A student portal allows students to monitor the application processes, coordinate documents, and receive messages from counselors. Also, beginning Spring 2015, entering transfer credits is now an automated process. A scanning system reads and enters data from the transferring institution's transcript into the transfer evaluation system in WebSTAR. Course data are automatically articulated to pre-approved equivalencies. To date, 60 feeder schools are entered into the system. We also began to use the Common Application in 2014, as well as the new Apply Yourself application.

In Fall 2015, the University discontinued the use of the Common Application based on significant negative issues with the vendor. Additionally, the Apply Yourself application migration to a new system, Radius, was indefinitely delayed because of issues with the same vendor. Singularity, the third-party system supporting all transfer articulation, was acquired by a larger corporation and will necessitate a data conversion and new system integration with our core information systems in the 2015 – 2017 academic cycles. Admission applications have improved this past year (as well as admits) and our ability to communicate with students involved in the admissions process has also greatly improved with the use of more of the Customer Relationship Management (CRM) found within Hobsons. The end goal of the CRM is not only ease of access and capability for prospective or incoming students but also the University's ability to target and communicate with specific prospective student populations.

Financial Aid Initiatives: The Office of Enrollment Services offered information sessions during the Spring and Fall 2014 semesters to increase awareness of debt management, verification, student employment and eligibility requirements for SAP, TOPS, and scholarships. A financial aid administrator presented financial aid, TOPS, and scholarship information in all of the UNIV classes. The SAP policy format has been improved to assist students in understanding the requirements, the appeal process, and how to regain their eligibility for federal aid. Several events are being offered for the Spring 2015 semester to promote financial aid awareness. The Office of Enrollment Services is continuing to offer financial aid workshops on SAP, FAFSA processing, work study, TOPS/scholarships, and veterans' benefits. In an effort to promote financial aid deadline dates, FAFSA labs are offered to assist students and parents in completing applications. Financial aid presentations are conducted in all UNIV classes.

Beginning Fall 2015, all enrollment verifications were accomplished through a third party vendor. Efficiency in terms of accuracy and response to inquiries (students and parents) improved from an average response time of 14 days to oftentimes less than 3. The communication portal through the verification process enables the immediate archiving of documents as well as date journals of all transactions, which enables more thorough auditing. Students and parents have reported a much more amenable, thorough, and communicative path toward financial aid.

Beginning Fall 2015, the University moved to an algorithmic aid packaging strategy incorporating both need and academic merit in the awarding of scholarship or other institutional support. The anticipated results are that more students will receive institutional aid, students meeting specific criteria can be more readily targeted, and over-awarding of scholarships will be significantly reduced.

Privateer Enrollment Center (PEC): The Privateer Enrollment Center opened July 2013. The Center offers knowledgeable staff to welcome students and to assist in all areas of enrollment services including Admissions (Graduate and Undergraduate), Financial Aid, New Student Orientation, First Year Experience, First Year Advising, and Veterans Affairs. The center is designed to expedite the enrollment process as well as facilitate a successful first year transition for all students. It is also the location of Centralized Enrollment Services each semester. Additional services during those times will include representatives from the Office of the Bursar, UNO Federal Credit Union, Campus Dining, Student Health Services, University Police for parking passes, and the University Computing Center's Help Desk. Students are connected to services by representatives that include (but are not limited to): an admissions counselor, a financial aid counselor, a financial aid validator, a reception services assistant, and an academic advisor and student success counselor for first year students.

In Fall 2015, the Office of the University Registrar moved to the PEC to improve student service and organizational efficiency. Staff have been cross-trained and a more concerted effort now exists between the traditional enrollment services areas. Quasi-admissions/registrar functions (e.g., cross enrollment and others) can now be addressed in a one-stop format. Additionally, through the creating of the Strategic Enrollment Management Committee, faculty, staff, academic and administrative offices across campus have been incorporated into the university's recruitment and retention strategies.

Recruitment Initiatives.

In Spring 2015, the University created the Strategic Enrollment Management Committee to oversee and support the recruitment and retention initiatives of the institution. A *Strategic Enrollment Management Plan* as well as a *Strategic Recruitment Plan* was written and presented to the ULS Board of Supervisors. The University utilizes these documents extensively.

Dual Enrollment: In Fall 2015, dual enrollment included 259 students, the highest enrollment in the last 12 years. A new dual enrollment slip sheet was created to promote the program; and a communication plan is being developed to direct guidance counselors, students, and parents through the dual-enrollment process. During this year, we became a part of the *Supplemental Course Academy* and we partnered with four local high schools offering courses on their campuses. Offerings included MATH 1115 at Cabrini, MATH 1125 at Benjamin Franklin, and PHIL 1000 at both Lusher and Newman High Schools.

Recruitment events: During Fall 2015, 4,488 prospects/leads were collected from students who showed an interest in UNO. There were 167 events including college fairs, high school visits, community college visits, and drop offs.

High School Principals Outreach: President Fos hosted a meeting in Fall 2013 (with plans for another in Spring 2014) with local and regional high school principals to encourage collaboration with UNO. This collaboration is part of ongoing process by the President.

In Fall 2015, UNO again hosted the high school admissions counselors from the Greater New Orleans area. The Office of Enrollment Services provided lunch and select individuals met with these counselors. UNO will continue this event for the foreseeable future.

Explore UNO: Explore UNO, now a recurring spring open house for prospective and admitted students, was held on February 25, 2015. University faculty, staff, student leaders and alumni greeted the students and guests. The open house included an academic and student service department browse, financial aid and scholarships sessions, student involvement and leadership, and next steps for admitted students. Students who attended can be classified as follows:

- 33.6 percent are now hot prospects (event attendance changes students from prospects to hot prospects).
- 12.6 percent are applicants.
- 4.2 percent are deferred applicants (missing some portion of the application, or waiting for higher test scores/final transcripts before decision).
- 49.8 percent are admitted students.

Of the students who did not attend, approximately 33 percent were from outside of the Greater New Orleans area and were in areas affected, at least in part, by adverse winter weather conditions.

In Spring 2016, the Explore UNO format was changed to mirror Get to Know UNO (weekend with larger campus participation). The result was exceptionally well received with over 600 prospective student RSVPs with over 500 prospective participants. We will continue this programming format for the foreseeable future.

Get to Know UNO: This is UNO's largest recruitment program and takes place during Fall semester. This year over 600 students sent RSVP's. This year's program had over 500 participants, including guests, making it the largest Get to Know UNO since Fall 2007.

Academic Days: In the Fall of 2014, the Office of Enrollment Services coordinated programming with the Chemistry, English, and Film and Theatre departments on three separate programs. All three programs allowed prospective students to meet with faculty and staff, tour campus facilities, and receive admissions information. The Office of Enrollment Services plans to continue joint programming with various academic departments.

Community College Engagement: UNO recruitment counselors increased their engagement with community colleges. Weekly visits occurred with Delgado and Nunez community colleges. Monthly visits occurred with the following colleges: Baton Rouge, Mississippi Gulf Coast, Pearl River, River Parish, and Hinds. Yearly visits were scheduled with SOWELA, Bossier Parish, Louisiana Delta, South Louisiana, and Houston. Additionally, UNO recruitment counselors have regular communication with the following community colleges and institutions: NW MS, Fletcher, Faulkner, Bishop State, Pensacola, Shelton, Copiah-Lincoln, Jones County, and the Community College of the Air Force.

Orientation, First Year Experience, UNIV, First Year Advising.

In Spring 2013, New Student Orientation, First Year Experience, and University Success were aligned to enhance retention. In Summer 2013, First Year Advising was added. We have continued to see improved student satisfaction and increased yields from these efforts.

Orientation: Orientation yields for freshmen remained at 95 percent from Fall 2013 to Fall 2014 to Fall 2015. Transfer yields increased from 89% to 91% from Fall 2013 to Fall 2014 and to 94% in Fall 2015. Orientation/FYE/FYA held additional breakout programs for the following populations prior to the academic year: student athletes; first-generation students; and students in the lesbian, gay, bisexual, transgender, and queer communities (LGBTQ). This past year, the *Privateer Advising Days* event was created to bring new freshmen onto campus before orientation to be advised by the new First Year Advising team. The yield from our Privateer Advising Days was 93 percent.

First Year Transition Initiatives. The Office of Enrollment Services and Student Involvement and Leadership collaborated on three transition events: *Privateer Camp* (for new freshmen); *Transfer Retreat for Leadership* (new transfers); and *Privateer Plunge*, a 6-week extended orientation/welcome program that tracks first-year students' engagement. For Fall 2015, Privateer Plunge student participation increased for the third year in a row. Students who attended Privateer Camp were retained at the 80% level for the Fall 2013 to Fall 2014 and 83% for Fall 2015. Students who attended Transfer Retreat for Leadership were retained at 78% and Privateer Plunge participants were retained at 78% over the same period. These three transition programs had higher retention rates than the FTFT (First-Time-Full-Time) retention rate and the transfer retention rate.

First Year Experience (FYE):

Student Success Center. In Fall 2013, the Student Success Center relocated to the Privateer Enrollment Center. The Student Success Center serves as a hub for students to study, attend first year programs, meet with counselors and other Enrollment Services staff, as well as connect with other first year students. In Summer 2013, two Student Success Counselors were hired for a total of five counselors (some have since left). Four counselors were assigned *UNO-Cares* students (i.e., students facing academic or other challenges) based on an alphabetical system. The fifth counselor was assigned to "special projects." From Fall 2013 to Fall 2014, 1,761 UNO Cares cases were processed. For Fall 2014 to Fall 2015, 2,027 UNO Cares Cases were processed.

Programs. First Year Experience continues to advise *Alpha Lambda Delta* first-year Honor's students(400 members). All programs within First Year Experience saw an increase in attendance. Initiatives included: Pizza with a Professor; Common Read Book Clubs; First-Year Interest Groups; First-Generation Mentor Program; StrengthsQuest Events; Privateer Plunge Guidebook App (note: over 4000 students downloaded the app).

UNIV 1001: Two First Year Experience Student Success Counselors began coordinating UNIV 1001 in Spring 2013 and started with assessing the textbook, self-assessment measurements, syllabus, and faculty and peer mentor (undergraduate teaching assistants) selection processes. In Summer 2013, *Strengths Quest* self-assessment was introduced in UNIV, as was a common syllabus. As of 2014, UNIV retains only faculty members with a positive feedback rating by students of 60 percent or higher. All instructors must complete a UNIV instructor profile form and submit a resume. The peer mentor recruitment and selection process was extended to include individual and group interviews. Peer Mentors receive ongoing training throughout the Summer and early Fall. Although mandatory science sections were discontinued, science students were still given the choice to enroll in a “science-only” section. Special topics sections were added for Fall 2014 and included: *New Orleans Culture*, *Leadership*, *Service*, *Honors*, and a *Student Support Services* section. For Fall 2015, a *Global Engagement* section was added. The Department of English collaborated on a common read initiative and continues to do so. In order to assist with the new initiatives, UNIV hired a graduate assistant for the UNIV program.

First Year Advising (FYA): Each advisor meets individually with first year students. From the orientation assessments, FYA received a 94 percent satisfaction rating from freshmen. Efforts were made to simplify the advising process to assist students better. An online advising form is already in use and is updated as needed. In addition, First Year Advising participated in several initiatives, including (but not limited to): *First Year Advising Faculty Staff Social*; *Privateer Plunge*; *Registration Expo*; *Study-a-Thon*; *Sophomore Ceremony*; and *Snacks on Wheels*. A new initiative for 2015 was *Drop-in Advising*. Drop-in Advising takes place in Pontchartrain Hall and is a late-night advising opportunity. Currently, 183 students have participated in the three Drop-in Advising programs. There is one more scheduled for late March of this year. Also new in 2015 was *Success Coaching* which takes a more intrusive, aggressive approach toward identifying at risk academic behavior in first year students. Eighty percent of all students that had 3 or more meetings with a Success Coach were retained in the next semester.

Housing Initiatives.

Student engagement and retention in on-campus housing has remained constant. Since July 2013, the Office of Student Housing has reported directly to Student Affairs. The impacts have proven positive as the housing program has become more aligned with student development initiatives.

Programs: New Student Orientation hosted each of its “*O Fests*” (campus involvement fairs) throughout each Summer. The Office of Student Involvement and Leadership hosted its *Welcome-Back Barbecue*. Faculty and staff sponsored “*Into the Halls*” in the fall and spring, an initiative focused on connecting with students outside of the classroom, creating awareness of campus resources, and soliciting feedback from students. FYA hosts Drop-in Advising in Pontchartrain Hall each semester.

Student Staff Training: Student Affairs and Enrollment Services continued redesigning the training curriculum for resident assistants and desk attendants. Resident assistants received additional professional development on topics such as burn-out, safety, procrastination, and leadership from Counseling Services, Student Housing, and Student Involvement and Leadership. Each Spring, training workshops hosted by Counseling Services are open to residents, as well. Resident assistants also attended “*Winter Staycation*” for the first time, a weekend-long training retreat for student leaders including Orientation Leaders, UNO Ambassadors, Leadership Cabinet, Student Government executive members, and Student Activities Council executive members. Preparations for a RAD class on female self-defense course are underway.

Affinity Housing: Affinity housing was implemented in Fall 2013. Beginning Fall 2014, incoming students had the option to select an “Affinity Wing” on their housing applications—i.e., to live on a floor in which the focus is on one of four topics: *New Orleans Culture*, *Involvement and Leadership*, *Transfer Students*, and *Honors Housing*. Staff liaisons from Honors, Enrollment Services, and Student Involvement and Leadership host a number of programs for Affinity Housing residents. Student response has been positive; students have self-reported higher personal developmental gains than peers in non-affinity housing and higher satisfaction with their on-campus experiences.

Adult Student Liaison and Network.

Three new initiatives were implemented. The Adult Student slip sheet is used for recruitment purposes and for prospective students when visiting the Privateer Enrollment center. The Counselor-of-the-Day is an assigned counselor for adult student questions and concerns. Enrollment Services *Alpha Teams* were created to

provide the student one contact person in different areas. The areas covered by the alpha teams are: *First Year/Transfer Admissions, Financial Aid, First Year Advising,* and *Student Success Counseling.*

College Algebra Class (Math 1115).

The Department of Mathematics has been continually exploring ways to enhance its freshman mathematics instruction via interactive-computer-based teaching. In Fall 2013, the department increased the teaching-computer lab size from 30 to 35 seats and hired a full-time mathematics instructor to offer additional sections. However, due to large enrollments, the department was able to teach only about two-thirds of the College Algebra (Math 1115) and Pre-calculus Algebra (Math 1125) sections via the enhanced teaching format. The remaining one-third of the sections with enrollments of 50 students or more were selectively taught interactively by dividing the class into smaller groups. In Spring 2014, the Department added one more full-time instructor to reduce the class size and all the sections of Math 1115 and Math 1125 are being taught via the interactive-computer-based teaching style. The department has also partially adopted the interactive-computer-based teaching style in Math 1031 and Math 1032 (A Survey of Mathematical Thought), the freshman class that primarily serves the Liberal Arts majors. In Fall 2014, several Math 1115 sections were taught with enrollment of over 50 students and because of such large enrollments, these sections were not taught completely via the Interactive teaching format.

UNO Student Advocate.

During the 2014 reporting year, the student advocate role has been merged with the Office of Student Accountability and Advocacy.

Data-based evaluations, including student performance, conducted to ascertain effectiveness during the reporting year.

Ninety-three percent (93%) percent of freshmen enrolled in UNIV 1001 in Fall 2015 passed and are enrolled in Spring 2016. The retention rates based on performance in UNIV 1001 are displayed in the table below.

UNIV 1001: The retention improvements of first-time full-time freshmen (FTFT FR) who took UNIV are shown in the following table.

Period	Retention Rate: UNO FTFT Freshmen	Retention Rate: Took UNIV and Earned A,B, or C	Retention Rate: Took UNIV and Earned A, B, C, D, F, I, W, XF
Fall 2007 to Fall 2008	69%	81%	77%
Fall 2008 to Fall 2009	69%	78%	72%
Fall 2009 to Fall 2010	64%	70%	68%
Fall 2010 to Fall 2011	67%	75%	69%
Fall 2011 to Fall 2012	65%	76%	70%
Fall 2012 to Fall 2013	67%	76%	71%
Fall 2013 to Fall 2014	69%	77%	71%
Fall 2014 to Fall 2015	62%	66%	66%

College Algebra Class--Math 1115 (Described in previous section): Success is demonstrated in 3 areas: drop-out rates, student success (earning a C or better), and retention. Interactive learning and student engagement, along with individualized instruction, have improved student success by 20 percent and decreased the drop-rate by over 50 percent. UNO's Fall 2015 to Spring 2016 retention rate is 83.4 percent; UNO's Fall 2014 to Fall 2015 IPEDS cohort retention rate was 62.2 percent.

	Drop Rate (Dropped with W Grade)	Earned C or Better Grade	Retention Rate
Fall 2011:			(Returned Spring 2012)
Traditional 3-Lecture/Week	15.4%	54.6%	74.9%
Interactive format	8.7%	71.0%	86.5%
Fall 2012:			(Returned Spring 2013)
Traditional 3-Lecture/Week	11.7%	62.1%	76.5%
Interactive format	4.5%	72.1%	84.8%
Fall 2013:			(Returned Fall 2014)
Traditional 3-Lecture/Week or Partially Interactive Format	10.5%	57.6%	75.6%
Interactive Format	6.8%	75.6%	84.8%
Fall 2014:			(Returned Spring 2015)
Traditional 3-Lecture/Week or Partially Interactive Format	5.7%	61.0%	79.4%
Interactive Format	2.7%	74.6%	86.2%
Fall 2015:			(Returned Spring 2016)
Traditional 3-Lecture/Week or Partially Interactive Format	4.7%	67.4%	75.6%
Interactive Format	3.0%	77.1%	81.3%

Tracking/monitoring/reporting mechanisms implemented/continued during the reporting year.

Registrar Tracking:

Prerequisite and Repeat Checking. Prerequisite checking at Registration; Post Enrollment Prerequisite Checking at the end of each term; Repeats Checking at the end of each term; accurately tracking majors, second majors, minors, second minors, and concentrations, where appropriate, have been implemented. These efforts have yielded positive results with respect to advising, retention, and graduation rates.

Degree Auditing. In Spring 2014, the degree audit was completed and piloted at graduation for accuracy. In Summer 2014, the degree audit became the official university instrument to ensure completion of degree requirements. In Fall 2014, the degree audit was made available to all students to enable them to check their academic progress toward degree completion, to determine any outstanding coursework for which they might request a substitution or waiver of degree/academic requirements, to compare their individual academic history/coursework to determine its applicability toward an alternative Program of Study, and to register for courses. The degree audit has proven to be a valuable retention device as well as a centralized audit point for both students and administrators. All Undergraduate Programs of Study at New Orleans have been mapped to the degree audit.

In Fall 2015, a complete re-write of the degree audit was begun to better identify areas of study and to provide the foundation for mapping each Program of Study and all those Learning Objectives associated with each Program of Study. Completion of the degree-audit re-write is expected Spring 2016.

In Fall 2015, each College was tasked with mapping the curricula and all course offerings for a 4-year period for each Program of Study. Results are expected at the end of Spring 2016.

Student Tracking:

Enrollment Services. First Year Experience Student Success Counselors continue to utilize the in-house Early-Alert System built within WebSTAR, the student, faculty, and administrative portal to the university information system. The Early-Alert System tracks, refers, and responds to students who need extra support to achieve academic success. Student Success Counselors have utilized tracking data to contact students who have not yet enrolled, who have poor midterm grades (one or more D’s or F’s), and who need to be informed of registration/tuition deadlines. UNO continues to experience an increase in Early-Alert cases as more faculty and administrators see the value of this effort. Between Fall 2012 and Spring 2013, there were 298 cases, and by Fall 2013, there were 401 cases. In Fall 2014, UNO Cares received 700 cases. First Year Experience counselors, First Year Advisors, and New Student Orientation staff continue to contact students who are eligible but have not yet enrolled. In Summer 2014, over 800 students were contacted. In Fall 2014, First Year Experience contacted first-time-full-time and part-time students who received a midterm grade of D or F. Students who leave UNO and are eligible to be enrolled the following semester are contacted by telephone, email and sent an exit survey. For Fall 2014, and continuing in Spring 2015, 1,203 students were sent the exit survey to collect data as to why students did not re-enroll. In Fall 2015, cases leveled to approximately 700 alerts in which counselors aggressively intervened.

College Level Tracking: Colleges are offered data on students who have not enrolled for the following semester and utilize these lists to assist with retention by contacting students to recruit back to the university. In Fall 2015, the Dean of each college and college advisors contacted all currently enrolled students who had not yet enrolled for the following semester to encourage them to enroll.

Performance of Freshmen Admitted on Exception Based on Rates of Return: A review of semester-to-semester returns for these students is shown in the table below. For Year 3, all “admissions by exception” had to be reviewed and approved by the Provost.

	Enter Fall 2009 Return Spring 2010	Enter Spring 2010 Return Fall 2010	Enter Fall 2010 Return Spring 2011	Enter Spring 2011 Return Fall 2011	Enter Fall 2011 Return Spring 2012	Enter Spring 2012 Return Fall 2012	Enter Fall 2012 Return Spring 2013	Enter Spring 2013 Return Fall 2013	Enter Fall 2013 Return Spring 2014	Enter Spring 2014 Return Fall 2014	Enter Fall 2014 Return Spring 2015	Enter Spring 2015 Return Fall 2015	Enter Fall 2015 Return Spring 2016
Percentage of freshmen admitted on exception who returned for next semester	85%	74%	85%	83%	71%	62.5%	83.6%	72.7%	86.1%	85.7%	81.4%	67.3%	75.0%

Development/Use of External Feedback Reports During the Reporting Year: The Office of Enrollment Services hosts High School Counselor receptions. During the receptions, the high school counselors are asked to provide feedback on programs and events offered by UNO. In addition to feedback on existing programs, the Office of Enrollment Services requests advice on upcoming programs and events and/or ideas for events. The President’s office hosts High School Principal events in which feedback is solicited for continued assessment and improvement for student success.

1.a. Implement policies established by the institution's management board to achieve cohort graduation rate and graduation productivity goals that are consistent with institutional peers.

1.a.i 1st to 2nd year retention rate. (Targeted)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	Fall 08 to Fall 09	Fall 09 to Fall 10	Fall 10 to Fall 11	Fall 11 to Fall 12	Fall 12 to Fall 13	Fall 13 to Fall 14	Fall 14 to Fall 15
Number in Fall Cohort	1,203	1,218	1,020	1,044	856	842	846
Number Retained to 2 nd Fall semester	825	772	681	673	575	582	525
Rate	68.6%	63.4%	66.8%	64.5%	67.2%	69.1%	62.1%
Target		63.6% (61.6% to 65.6%)	65.0% (63.0% to 67.0%)	65.5% (63.5% to 67.5%)	66.5% (64.5% to 68.5%)	67.5% (65.5% to 69.5%)	69.5% (67.5% to 71.5%)
Actual Fall 10 to Fall 11							66.8%
Actual Fall 11 to Fall 12							64.5%
Actual Fall 12 to Fall 13							67.2%
Avg of Prior Three Years							66.2%
Actual Fall 13 to Fall 14							69.1%
Actual Fall 14 to Fall 15							62.1%
Avg of Most Recent Two Yrs							65.6%
Target Met?		YES	YES	YES	YES	Yes	NO*

Notes: Baseline year UNO reported cohort = 1203 and retained = 825. This number is based on Board of Regents file "spsretn209.pdf" dated 2/25/2010. BOR's secure GRAD Act submission website showed cohort = 1208, retained = 827 (UNO updated this to 1203, 825 on 3/27/12)

*In Spring 2015, the Office of Enrollment Services was re-assigned to the Office of Academic Affairs. Formerly, it reported through the Student Affairs line. One result of this change in leadership was an evaluation of past admission practices. Reflected in this year's report (and since altered) is a liberal strategy regarding enrollment and retention which has impacted both our retention and completer rates/ratios.

1.a.ii. 1st to 3rd year retention rate. (Targeted)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	Fall 07 to Fall 09	Fall 08 to Fall 10	Fall 09 to Fall 11	Fall 10 to Fall 12	Fall 11 to Fall 13	Fall 12 to Fall 14	Fall 13 to Fall 15
# in Fall Cohort	1,030	1,208	1,218	1,020	1,044	856	842
# Retained to 3rd Fall semester	540	597	611	560	501	457	460
Rate	52.4%	49.4%	50.2%	54.9%	48.0%	53.4%	54.6%
Target		49.7% (47.7% to 51.7%)	50.0% (48.0% to 52.0%)	50.5% (48.5% to 52.5%)	51.5% (49.5% to 53.5%)	52.0% (50.0% to 54.0%)	53.0% (51.0% to 55.0%)
Actual Fall 07 to Fall 09					52.4%		
Actual Fall 08 to Fall 10					49.4%		
Actual Fall 09 to Fall 11					50.2%		
Average of Prior Three Years					50.67%		
Actual Fall 10 to Fall 12					54.9%		
Actual Fall 11 to Fall 13					48.0%		
Average of Most Recent Two Years					51.45%		
Target Met?		YES	YES	YES	YES	YES	YES

Notes: Year 2, UNO calculated retained = 611. BOR's secure GRAD Act submission website showed 607 (UNO updated this to 611 on 3/27/12)

1.a.vi. Academic productivity: award productivity (Targeted)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
FTE UG Enrollment	7,512.23	7,617.83	7,367.56	7,067.00	6,597.03	6,097.1	6,077.4
Expected Number of Awards*	1,878	1,904	1,842	1,767	1,649	1,524	1,519
Number of Awards	1,357	1,347	1,435	1,405	1,390	1,430	1,248
Ratio of Awards/ FTE	0.1806	0.1768	0.1948	0.1988	0.2107	0.235	.2054
Award Productivity*	72%	71%	78%	80%	84%	94%	82%
Target		71% (69% - 73%)	78% (76% - 80%)	71% (69% - 73%)	72% (70% - 74%)	73% (71% - 75%)	73% (71% - 75%)
Actual Fall 00 cohort							
Actual Fall 01 cohort							
Actual Fall 02 cohort							
Average of Prior Three Years							
Actual Fall 03 cohort							
Actual Fall 04 cohort							
Average of Most Recent Two Years							
Target Met?		YES	YES	YES	YES	YES	YES

Notes: * Expected # of awards = UG FTE/4. Award productivity = # awards/expected # of awards. Baseline # Awards includes one post-bachelor certificate (gerontology).

1.a.viii. Percent of freshmen admitted by exception by term (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Freshmen Admitted (Summer)	33	27	28	84	19	21	15
Number Admitted by Exception	2	2	0	2	3	0	0
Rate	6.1%	7.4%	0.0%	2.4%	15.8%	0.0%	0.0%
Number of Freshmen Admitted (Fall)	1,259	1,066	1,104	883	857	868	922
Number Admitted by Exception	74	86	108	73	36	43	98
Rate	5.9%	8.1%	9.8%	8.3%	4.2%	5.0%	10.6%
Number of Freshmen Admitted (Winter)							
Number Admitted by Exception							
Rate							
Number of Freshmen Admitted (Spring)	108	138	90	65	62	61	44
Number Admitted by Exception	12	16	7	10	7	4	6
Rate	11.1%	11.6%	7.8%	15.4%	11.3%	6.6%	13.6%
Number of Freshmen Admitted (Total)	1,400	1,231	1,222	1,032	938	950	981
Number Admitted by Exception	88	104	115	85	46	47	104
Rate	6.3%	8.4%	9.4%	8.2%	4.9%	4.9%	*10.6%

	Baseline*	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Completers, TOTAL All Degrees	1,893 *	1,953	2,104	2,100	2,086	2,035	1,885
Percentage Change from Baseline		3.2%	11.1%	10.9%	10.3%	7.6%	-0.4%

Notes: *Baseline (AY 08-09) includes 1 post-bachelor certificate.

1.c. Develop partnerships with high schools to prepare students for postsecondary education.

1.c.i. Number of high school students enrolled at the postsecondary institution while still in high school (as defined in Board of Regents' SSPS, student level "PR"), by semester/term. (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Summer	9	11	25	23	21	19	34
Fall	22	118	61	101	98	132	211
Winter							
Spring	47	98	86	64	104	199	200
TOTAL	78	227	172	188	223	350	445

1.c.ii. Number of semester credit hours in which high school students enroll, by semester/term (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Summer	32	36	85	74	65	75	121
Fall	87	394	207	316	340	454	729
Winter							
Spring	190	323	297	217	352	636	759
TOTAL	309	753	589	607	757	1,165	1,609

1.c.iii. Number of semester credit hours completed by high school students with a grade of A, B, C, D, F or P, by semester/term (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Summer	28	36	79	71	54	72	121
Fall	87	361	204	280	324	430	723
Winter							
Spring	163	281	288	202	349	594	753
TOTAL	278	678	571	553	727	1,096	1,597

1.d. Increase passage rates on licensure and certification exams and workforce foundational skills

1.d.i.b. Passage rate on licensure exam in Education (PRAXIS); licensure granted by Louisiana Department of Education (Targeted)

	Year 3	Year 4	Year 5	Year 6
Term of Data	10-11	11-12	12-13	13-14
Number of Students who Took Exams	105	143	127	146
Number of Students who Met Standards for Passage	105	143	127	146
Calculated Passage rate	100%	100%	100%	100%
Target	98.0% (96.0% - 100.0%)	98.0% (96.0% - 100.0%)	98.0% (96.0% - 100.0%)	98.0% (96.0% - 100.0%)
Actual Year 06-07				
Actual Year 07-08				
Actual Year 08-09				
Average of Prior Three Years				
Actual 09-10				
Actual 10-11				
Average of Most Recent Two Years				
Target Met?	YES	YES	YES	YES

2. ARTICULATION AND TRANSFER

Narrative (2 to 3 Pages)

Articulation and transfer policies/programs/initiatives implemented/continued during the reporting year, especially as they relate to the Louisiana Transfer Degree programs.

Transfer students.

Transfer students:

The Office of Enrollment Services had four admissions counselors dedicated to assisting transfer students. During this reporting year, *Transfer Retreat for Leadership* was held in Fall 2014 and attendance increased from the previous Fall. The *Transfer Mentor Program* serves approximately 30 students each semester and is in its third year. Specially planned “Meet-up” events have expanded to three per semester. The *Transfer Student Organization* was created to assist new transfer students with social integration by hosting events for current and incoming students. There are approximately 25-30 active members in the organization. In Spring 2013 UNO chartered a chapter of *Tau Sigma*, a national honor society for transfer students, with an initial class of approximately 30 students. Tau Sigma induction occurred Spring 2015 for the new members. UNO’s undergraduate population is about 45 percent transfer students. Transfer-orientation yields and transfer-student retention numbers continue to grow each Fall semester. In Fall 2015, discussions began regarding a reverse articulation agreement with DCC and Nunez Community College to include UNO’s presence on those campuses to aid in the transition of four-year degree seeking students. We hope to have the agreement finalized by the end of Spring 2016.

Collaboration with Delgado (DCC) and Southern University of New Orleans (SUNO):

UNO is exploring several collaborative initiatives with DCC and SUNO and has signed several agreements. Interdisciplinary Studies now has agreements with Delgado in Allied Health and American Sign Language. An articulation agreement with Business continues. The College of Engineering currently has a 2+3 program in Physics and Engineering with SUNO and Xavier and is discussing a similar possibility with Southeastern Louisiana University. More recently, Engineering entered into a conversation with a Nicaraguan university regarding a 2+2 program. Several attempts were made to revive the UNO-SUNO initiative in a forensics science program and talks are being pursued. UNO and SUNO faculty and administrators have met several times to develop a cooperative program for a master’s program in Criminal Justice. Subsequent to those discussions, SUNO filed a letter of intent with the Board of Regents for a doctoral program in Criminal Justice. Additionally, discussions are underway for a cooperative program with SUNO’s graduate program in Social Work. In Spring 2013, approximately 20 students from Ben Franklin High School enrolled in a digital media course in the Fine Arts program at UNO. The program was temporarily discontinued in Spring 2014 but plans to resume operation of the program with an anticipated enrollment of 15 students per semester are going forward. A cooperative program is being developed between SUNO’s master’s program in Museum Studies and UNO’s Arts Administration program.

College Connection:

The College Connection Program has taken on a different mission with the inception of the Privateer Bound Program. College Connection has become the vehicle for students who do not meet the selection criteria for the Privateer Bound Program. Students are referred to either Delgado Community College or Nunez Community College to take the required developmental courses before transitioning back to UNO to complete their four-year degree. Staff at all three institutions collaborate on assisting students who are candidates for the College Connection Program by sharing information about individual students, and providing contact persons at the two-year and four-year campuses.

Privateer Bound:

Improving on the connection already established through *Delgado@UNO* and other collaborative initiatives, the 2014-2015 academic year marks the second year of the University of New Orleans and Delgado Community College Privateer Bound Program. The Privateer Bound Program is designed for students who do not meet the University of New Orleans freshmen admission requirements, but plan to transfer to UNO after meeting the transfer admission requirements. Program participants enroll at DCC, but have the opportunity to complete Delgado coursework on the University of New Orleans’ campus with support from UNO. Student support initiatives include one-on-one meetings, mid-term grade checks, campus programming opportunities, study hours, tutoring, frequent reminders and hands-on guidance as they work to maintain a high transfer GPA and complete the required amount of coursework in one academic year. Staff members on both campuses have been called on to be part of a *steering committee* and a *general committee*. Regular meetings allow the committees to develop the program further for future cohorts.

Privateer Pathway:

In 2015, the Privateer Bound program was suspended in favor of the Privateer Pathways Program. Whereas Privateer Bound required students who were not admissible to UNO to enroll and attend classes offered by DCC on the UNO campus, the Privateer Pathways Program enables students who were not before admissible to UNO to be admitted, under very specific criteria – some of these being required mentoring, a structured class schedule, enrollment in a designated UNIV course, etc. With the advent of Privateer Pathways, the demand for Privateer Bound was reduced to the point of non-enrollment. Even with a very late approval date (July 2015), there were 147 Privateer Pathway students enrolled Fall 2015 with 122 Privateer Pathway students retaining to Spring 2016.

Remedial Courses.

As of Fall 2012, UNO no longer admits students requiring remedial courses. Applicants who do not meet the minimum admissions standards are referred to the Privateer Bound or College Connection Programs. Privateer Bound was suspended in Fall 2015 (see paragraphs above).

Data-based evaluation, including student performance, conducted to ascertain effectiveness during the reporting year.

The number of transfer students enrolled and the number of transfer students with associate degrees decreased from the previous academic year. However, the level and rate of transfer students with an associate degree have remained stable.

	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Transfer Students Enrolled	1,867	1,724	1,950	1,803	1,708	1,993
Number of Transfer Students with Associate Degrees (Includes Non-degree Seeking)	71	83	94	87	91	63
Rate	3.8%	4.8%	4.8%	4.8%	5.3%	3.2%

Tracking/monitoring/reporting mechanisms implemented/continued during the reporting year, especially as they pertain to student transfer issues.

As mentioned in the Student Success section, many initiatives were begun and/or completed that relate to all students, including those who transfer. These initiatives include: prerequisite checking at registration; post-enrollment prerequisite checking at the end of each term; repeats checking at the end of each term; and accurately tracking majors, second majors, minors, second minors, and concentrations. In addition, the degree audit was completed in time to be tested for accuracy at the Spring 2014 graduation. In the Fall of 2014, the degree audit was made available to all students to enable them: 1) to check their academic progress toward degree completion,

2) to determine any outstanding coursework for which they might request a substitution or waiver of academic requirements, 3) to compare their individual academic history or coursework to ascertain its applicability toward an alternative program of study, and 4) to register for courses. UNO email addresses have been created for DCC students enrolled in courses at UNO. A UNO email address is the main mode of communication with students, thus participating DCC students receive all emails that go to UNO students. Specialized DCC/UNO webpages have been prepared. UNO hosts on-campus advising workshops for DCC Privateer Bound students. UNO and DCC identified specific courses at DCC that satisfy general education requirements according to each UNO major. UNO First Year Advisors are trained on the DCC curriculum and the transferability of DCC coursework. To assist students and counselors, UNO and DCC post Louisiana Transfer curriculum guides on the UNO admissions website http://www.uno.edu/admissions/apply/transfer/delgado_nunez_templates.aspx. Additionally, discussions are underway between UNO and DCC to establish collaborative strategies for identifying and recruiting adult learners with some post-secondary education into credit and non-credit programs.

Development/use of agreements/external feedback reports during the reporting year.

UNO's admissions counselors participate in regular meetings with the Delgado staff regarding the Privateer Bound Program. A steering committee with representatives from multiple offices on both campuses meet regularly to discuss changes to the program, solve problems and discuss student needs.

UNO's admissions counselors participate in regular meetings with the Delgado staff regarding transfer student issues including but not limited to recruitment, advising, academic programs, and upcoming events.

Data: Section 2

2.a. Phase in increased admission standards and other necessary policies in order to increase transfer student retention and graduation rates.

2.a.i.a. 1st to 2nd year retention rate of baccalaureate degree-seeking transfer students (Targeted)

	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number Enrolled in the Academic Year	1,225	994	1029	1188
Number Retained to the Next Fall Semester	782	680	712	756
Rate	63.8%	68.4%	69.2%	63.6%
Target	61.4% (59.4% - 63.4%)	61.6% (59.6% - 63.6%)	61.8% (59.8% - 63.8%)	62.0% (60.0% - 64.0%)
Actual Year 07-08				
Actual Year 08-09				
Actual Year 09-10				
Average of Prior Three Years				
Actual 10-11				
Actual 11-12				
Average of Most Recent Two Yrs				
Met?	YES	YES	YES	YES

Notes: Numbers are for transfer students who are baccalaureate-degree seeking only.

2.a.ii. Number of baccalaureate graduates that began as transfer students (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Baccalaureate Completers	1,286	1,295	1,361	1,329	1,326	1,386	1,225
Number Who Began as Transfers	720	842	833	823	781	795	714
Percentage Who Began as Transfers	56.0%	65.0%	61.2%	61.9%	58.9%	57.3%	58.2%

Source: http://as400.regents.state.la.us/pdfs/TTD/2012_2013/ttdrptbor20.pdf

2.a.iii. Percent of transfer students admitted by exception (Descriptive) [Reporting Year = Summer, Fall, Winter, Spring]

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Transfers Admitted (Summer)	538	594	542	590	522	591	519
Number Admitted by Exception	11	8	7	9	9	12	5
Rate	2.0%	1.3%	1.3%	1.5%	1.7%	2.0%	1.0%
Number of Transfers Admitted (Fall)	837	860	901	780	828	966	760
Number Admitted by Exception	64	101	77	71	40	104	95
Rate	7.6%	11.7%	8.5%	9.1%	4.8%	10.8%	12.5%
Number of Transfers Admitted (Winter)							
Number Admitted by Exception							
Rate							
Number of Transfers Admitted (Spring)	492	544	502	431	358	436	347
Number Admitted by Exception	53	57	43	53	30	54	36
Rate	10.8%	10.5%	8.6%	12.3%	8.4%	12.4%	10.4%
Number of Transfers Admitted (TOTAL)	1,867	1,998	1,945	1,801	1,708	1,993	1,626
Number Admitted by Exception	128	166	127	133	79	170	136
Rate	6.9%	8.3%	6.5%	7.4%	4.6%	8.5%	8.4%*

*In Spring 2015, the Office of Enrollment Services was re-assigned to the Office of Academic Affairs. Formerly, it reported through the Student Affairs line. One result of this change in leadership was an evaluation of past admission practices. Reflected in this year's report (and since altered) is a liberal strategy regarding enrollment and retention which has impacted both our retention and completer rates/ratios.

2.b. Provide feedback to community colleges and technical college campuses on the performance of associate degree recipients enrolled at the institution.

2.b.i. 1st to 2nd year retention rate of those who transfer in with an associate degree from any two-year institution. (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Transfers	74	71	81	92	85	63	141
Number Retained to Next Fall Semester	47	45	45	56	60	40	83
Rate	63.5%	63.4%	55.6%	60.9%	70.6%	63.5%	58.8%

2.b.ii. Number of baccalaureate graduates that began as transfer students with associate degrees from any two-year institution. (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Baccalaureate Completers	1,286	1,295	1,361	1,329	1,326	1,386	1,225
Number Who Began as Transfers with Associate Degree	10	26	33	32	37	50	45
Percentage Who Began as Transfers with Associate Degree	0.8%	2.0%	2.4%	2.4%	2.8%	3.6%	3.6%

2.c. Develop referral agreements with community colleges and technical college campuses to redirect students who fail to qualify for admission into the institution.

2.c.i. Number of students referred at any time during the given academic year to two-year colleges and technical colleges. (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Students Referred	133	86	200	129	613	491	317*

*With the creation of the Privateer Pathways Program, the number of students needing referral was greatly reduced as these students could now participate where formerly, they could not.

2.d. Demonstrate collaboration in implementing articulation and transfer requirements provided in R.S. 17:3161 through 3169.

2.d.iii. 1st to 2nd year retention rate of those who transfer with a transfer degree [AALT, ASLT, or AST degrees] (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Transfer Degree Students Enrolled	0	0	0	0	0	2	7
Number of Retained to Next Fall Semester	0	0	0	0	0	2	5
Rate	0	0	0	0	0	100%	71.4%

2.d.iv. Number of baccalaureate completers that began as transfer students with a transfer associate degree. (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Completers Who Began as Transfer Degree Students	0	0	0	0	0	0	1

3. WORKFORCE AND ECONOMIC DEVELOPMENT

Narrative 2 to 4 Pages

Activities conducted during the reporting year to identify programs that have low number of completers or are not aligned with current or strategic regional and/or state workforce needs.

Program reviews were conducted for all programs with recommendations for curriculum revisions to academic departments to enhance program quality and alignment with regional and state workforce needs.

Activities conducted during the reporting year to identify/modify/initiate programs that are aligned with current or strategic workforce needs as defined by Regents utilizing Louisiana Workforce Commission and Louisiana Economic Development published forecasts.

Advanced Manufacturing and NCAM:

UNO and LSU are partnering, through the *National Center for Advanced Manufacturing* (NCAM) located at the NASA-Michoud facility, with NASA and their site operator, Jacobs Engineering, and LED to maintain jobs at the NASA facility and bring in new tenants. The specialized NCAM equipment available for use has supported and can support at least some of the manufacturing needs of a variety of companies. UNO is working with LED, NASA, and LSU to increase the collaborative nature of NCAM (Energy and Environment key industry sector; Transport, Construction and Manufacturing key industry sector) and to provide undergraduate internships in advanced manufacturing, and K-12 outreach to develop the workforce. As part of the NCAM collaboration, UNO is a primary partner with LSU, Tulane, and the Louisiana Center for Manufacturing Sciences on a proposal to create a *Lightweight and Modern Metals Manufacturing Institute* in Louisiana. The proposal has been submitted under the National Network for Manufacturing Innovation (NNMI) initiative.

Next Generation Digital Media and Enterprise Software Development:

UNO is working with numerous information technology companies in the Research and Technology Park and in the Greater New Orleans area on projects with SPAWAR, NASA and other government agencies, in addition to private corporations. This past year, GE Capital announced the *Software Engineering Apprenticeship Program* (SWEAP) in partnership with UNO's Department of Computer Science. The program began in January 2014 with its first class of 10 participating students. GE Capital plans to grow the program to 40 students in the first 3-4 years of SWEAP. Through SWEAP, UNO students gain valuable industry experience and training, and GE Capital gains access to young programmers trained in methods aligned with their needs, and the region gains additional capacity via UNO's growth in computer science graduates. LED is providing funding for the SWEAP program and the effort to increase the pipeline of computer science graduates.

Career Cluster of Arts and A/V Technology:

In recent years the UNO *Film and Theatre Arts Department* has upgraded its digital cinema infrastructure and is now capable of shooting, editing, and exhibiting cinematic works in 4K resolution. The department uses these resources along with the 4K dailies, editing, and color grading systems to teach students the types of professional workflows used in the film industry. In addition, the department continued a partnership with three software companies to provide product and financial support for the film program and students. A documentary class provides content for the Times Picayune website, *NOLAVie*, which highlights local lifestyles and events in New Orleans. Annual training classes are also held for students with IATSE, the film and television trade union. Theatre UNO partnered with The NOLA Project for the production of the original play, *A Truckload of Ink*. This production was featured in *American Theatre* magazine, touting development of original work in the southern part of the state. This continues the partnership of various theatre companies developed in the city, exposing UNO students to professional artists and literature. UNO also continued a successful relationship with the *Tennessee Williams New Orleans Literary Festival*. In addition, the Department of Fine Arts is currently developing their curriculum to take advantage of media driven areas within the surrounding area. A visual communications program aligned with print, web and interactive design is in the development stage. The Department will start to partner with local commercial printing companies and design agencies to provide real world experience for students and generate financial support from the companies.

Petroleum Engineering:

Strong interactions between the Department of Mechanical Engineering at UNO and professional societies in the oil and gas industry—the *American Association for Drilling Engineers* (AADE) and the *Society for Petroleum Engineers* (SPE)—have resulted in expanded curricular offerings and other benefits to students including guest speakers, tours of oil rigs, and practice interviews. For the past several semesters, these organizations have assisted in designing elective courses, financing adjunct instructors, and identifying candidates to teach the courses.

Using the most recent available data provided by the UL System, the percentage of completers who found employment within six months of degree completion are as follows: 67.0 percent for baccalaureates; 56.7 percent for masters; and 47.6 percent for doctoral completers. The overall percentage is 63 percent.

Improved technology/expanded distance learning offerings during the reporting year.

The University of New Orleans' distance learning offerings are comprised of both fully online courses, including televised courses, and hybrid courses that in every instance exceed 50 percent online delivery, including compressed video courses. For AY 12-13, UNO offered 424 distance-learning sections that enrolled 10,152 (duplicated) distance-learning students. As of March 7, 2014, UNO offered 438 distance-learning sections that enrolled 10,087 (duplicated) distance-learning students. These numbers show a steady increase in the university's online offerings during a campus-wide period of restructuring in the face of changing student demographics, ongoing budget concerns, and more efficient class-sizing practices.

- AY 11-12: 397 distance-learning sections, 9,767 duplicated students
- AY 12-13: 424 distance-learning sections, 10,152 duplicated students
- AY 13-14: 438 distance-learning sections, 10,087 duplicated students
- AY 14-15: 690 distance-learning sections, 7,253 duplicated students

As of 2014, the University of New Orleans had launched one complete (100 percent online) undergraduate program in Philosophy (B.A.) and one complete graduate program in Romance Languages (M.A.). In the Spring of 2015, the undergraduate program in Interdisciplinary Studies and the graduate program in Hospitality and Tourism Management (M.S.) began their fully online programs, and more than a dozen other programs were at varying levels of preparation. In 2012, the University submitted to SACS/COC its proposed online Bachelor of Interdisciplinary Studies as the representative program for SACS/COC review. SACS/COC approved the proposal, which permitted the University to submit multiple additional programs under the cover of the B.I.S. approval.

Expenditures for distance-learning software technologies for 2014-2015 are as follows:

- | | |
|---|-----------------------------|
| • Moodle (learning-management software): | \$142,975 |
| • Adobe Connect: (personal video conferencing for synchronous audio/video classrooms) | \$7,854 |
| • Turnitin (plagiarism detection): | \$36,000 |
| • Second Life (3-D Internet virtual-world software): | \$6,195 (discontinued 2015) |

Total expenditures for 2014-2015 were \$186,829. Regarding costs, however, it is important to note that the learning management software for the entire university is Moodle, which is hosted through Moodlerooms, Inc., and is used for purposes that extend well beyond distance learning.

Data: Section 3

3.a. Eliminate academic programs offerings that have low student completion rates as identified by the Board of Regents or are not aligned with current or strategic workforce needs of the state, region, or both as identified by the Louisiana Workforce Commission.

3.a.i. Number of programs eliminated as a result of institutional or Board of Regents review (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Eliminated Programs	9	4*	21*	1**	0	0	7***

* These programs were eliminated as a result of the Board of Regents low-completers review which was finalized in April 2011 after the GRAD Act Year 1 Report was submitted. In the Year 1 Report, only programs for the baseline year were reported.

**Conservation Biology PHD was cancelled by the Board of Regents 8/2012. Source: <http://as400.regents.state.la.us/pdfs/crin/crncvt00.pdf> downloaded 3/17/14.

*** Source: <http://as400.regents.state.la.us/pdfs/crin/crncvt00.pdf> dated 09/23/2015

3.a.ii. Number of programs modified or added to meet current or strategic workforce needs, as identified by the institution in collaboration with LWC and LED (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Programs Modified or Added	0	0	0	3	1*	3**	2***

Notes: Integrative Biology PHD (269999-40-01) was added by the Board of Regents 8/2012. Organizational Leadership BA (520213-20-01) was added by the Board of Regents 9/2012. Source: <http://as400.regents.state.la.us/pdfs/crin/crncvt00.pdf> downloaded 3/17/14. Changes to and within the Department of Film, Theatre and Communication Arts by the Board of Regents 8/22/12. “The Board of Regents granted approval of the following as requested by UNO: 1) change the name of the Department of Film, Theatre and Communication Arts to the Department of Film and Theatre; 2) change the BA - Film, Theatre and Communication Arts to a BA - Film and Theatre Arts; and 3) change option level 203 from Communication Arts to Writing for Production.” Source: <http://198.176.252.120/Tracking/Records/1345748765>. Redesignation: “The Board of Regents granted approval to the University of New Orleans to change the PhD in Conservation Biology (CIP Code 26.1307) to a PhD in Integrative Biology (CIP Code 26.9999), effective immediately.” Source: <http://198.176.252.120/Tracking/Records/1345745882>.

* GE Capital and the Department of Computer Science Software Engineering Apprenticeship Program required modification of the undergraduate computer science curriculum.

**AY 14-15 Coastal Engineering, Coastal Sciences, Health Care Management certificates and degrees.

*** Source: <https://as400.regents.state.la.us/cgi-bin/macros/crindload.dtw/report> downloaded 03/28/2016

3.a.iii. Percent of programs aligned with workforce and economic development needs as identified by Regents* utilizing LWC or LED published forecasts. (Descriptive)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Programs, All Degree Levels			80	81	90	95	89
Number of Programs Aligned with Needs			80	81	90	95	89
Percentage of Programs Aligned			100%	100%	100%	100%	100%

Source: <http://as400.regents.state.la.us/pdfs/crin/crinlvct1.pdf> dated 02/24/2016.

3.b. Increase use of technology for distance learning to expand educational offerings.

3.b.i. Number of course sections with 50% and with 100% instruction through distance education (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Course Sections That are 50-99 Percent Distance Delivered	0	0	0	36	39	43	51
Number of Course Sections that are 100 Percent Distance Delivered	492	399	404	361	385	233	259

3.b.ii. Number of students enrolled in courses with 50% and with 100% instruction through distance education, duplicated headcount (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Number of Students Enrolled in Courses that Are 50-99 Percent Distance Delivered	0	0	0	569	597	628	690
Number of Students Enrolled in Courses that Are 100 Percent Distance Delivered	11,634	10,275	10,403	9,198	9,555	6,974	7,253

3.b.iii. Number of programs offered through 100% distance education by award level (Tracked Years 3 &4; Targeted Years 5 and 6)

	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 11-12	AY 12-13	AY 13-14	AY 14-15
Associate	0	0		
Baccalaureate	2	2	2	1
Post-Baccalaureate	0	0		
Grad Certificate	0	0	2	2
Masters	1	1	1	2
PMC	0	0		
Specialist	0	0		
Doctoral	0	0		
Professional	0	0		
TOTAL	3	3	5	5
Target (Total Programs)	0 (0-1)	1 (0-2)	2 (1-3)	3 (2-4)
Actual Year 07-08				
Actual Year 08-09				
Actual Year 09-10				
Average of Prior Three Years				
Actual 10-11				
Actual 11-12				
Average of Most Recent Two Years				
Met?	YES	YES	YES	YES

3.c. Increase research productivity especially in key economic development industries and technology transfer at institutions to levels consistent with the institution's peers.

Context for research reporting for the 14-15 year: how alignment of Research & Development activities with key economic development industries was determined, sources of reported data and information, method for isolating data related to key economic areas, and any other critical factors in approaching specific GRAD Act reporting requirements.

As a member of the Master Plan Research Advisory Committee (MPRAC), the University of New Orleans (UNO) has aligned research priorities according to their recommendations. UNO is also guided by the Louisiana Board of Regents' FIRST Louisiana Science and Technology Plan, the Louisiana Department of Economic Development, Louisiana's Blue Ocean initiative and other key stakeholders. The university is committed to continue working with industrial partners and economic development entities throughout Louisiana and committed to aligning our research and development activities with Louisiana's key economic development industries. The National Science Foundation (NSF) expenditure survey was used to identify and isolate required data related to Principal Investigators, number of sponsored programs and research funding by source.

In Spring 2015, UNO was awarded WISE funding to be used for the recruitment and retention of STEM prospective/enrolled students. Admission recruiters and counselors have been identified and are conforming to those WISE guidelines. Additionally, scholarships for enrolled students have been created (first disbursements in Spring 2015) to improve retention and graduation rates among those enrolled STEM populations to improve graduation. Further WISE funding has been used to improve research facilities such as laboratories and equipment to aid in the development, retention, and graduation of STEM students.

Research productivity and technology transfer activities related to Louisiana's key economic development industries that have taken place during the reporting year; provide any relevant metrics to demonstrate impact.

Advanced Manufacturing and NCAM:

The *National Center for Advanced Manufacturing* (NCAM) is a partnership of the University of New Orleans (UNO), the National Aeronautics and Space Administration (NASA), Louisiana State University (LSU), and the State of Louisiana. NCAM is a research and production center focused on applying advanced manufacturing technologies to lightweight metallic and composite materials for use in aerospace and adjacent industries. The facilities at the center focus on the following advanced manufacturing processes: friction stir welding, automated fiber placement, high-speed machining, non-destructive evaluation, and dimensional inspection. UNO offers a friction stir welding class in the fall and spring, with a demonstration of friction stir welding for NCAM tenants at the end of each semester. The course is available to students at other Louisiana institutions of higher education. A new cooperative endeavor agreement will begin next fiscal year, and UNO will continue to offer courses at the Michoud facility.

Composite and Material Structure: AMRI, the *Advanced Materials Research Institute*, is a Louisiana Board of Regents approved research institute. The research at AMRI is conducted in groups which specialize in the synthesis, fabrication, testing, characterization, development, and nanotechnology of nanomaterials, nanocomposites, and functional materials for the development of advanced materials for use in industry and defense applications. These groups are: Nanosensors Group, Thermoelectrics Group, MultiFerroics Group, AMRI-Engineering Group, and Outreach Summer Research Programs Group. The institute is a multidisciplinary group of scientists from the Chemistry and Physics departments that provides training, research and technology transfer in advanced materials and nanoscience. AMRI has successfully fostered and maintained close relationships with partners in industry, federal agencies, and fellow academic institutions to create multidisciplinary teams together to solve problems and support the regions' economic growth. They have several internships tenants in the Research Technology Park and partner with other local companies to enable students to earn real-world experience, and help to create a future workforce for companies. This group runs the only outreach program in the state that recruits high school students and teachers to work on cutting edge research problems in state of the art labs. More than half of the participants are women and approximately half of the participants are part of minority groups.

Clean Technology/Energy:

The *Power and Energy Research Laboratory* (PERL) works closely with Entergy, and has had research contracts with Entergy since its inception. Located in the UNO Research and Technology Park it is a state-of-the-art computer facility which enables engineers to model electric grid disruptions on service provisions. UNO students are able to utilize the training laboratory to become skilled in the technologies and challenges involving smart grids, cybersecurity, and alternative energy sources.

Life Sciences:

The College of Sciences works with the New Orleans *BioInnovation Center* (NOBIC) initiative. Businesses that were incubated at NOBIC have begun to mature and seek physical space elsewhere; some have turned to the UNO Research and Technology Park to rent space, thus keeping these growing businesses in the region.

UNO and LSU Health Science Center New Orleans, have partnered with a local company to produce candidate compounds for testing as new drugs. One of these compounds received useful company responses from the marketing efforts.

Earth and Environmental Sciences:

The *Pontchartrain Institute for Environmental Science* (PIES) provides data and information critical for effective management and restoration of coastal and estuarine resources, with an emphasis on the Pontchartrain Basin - a natural resource of vital economic, social, aesthetic and cultural importance to the New Orleans metropolitan area and the State. PIES also supports an active teacher and K-12 education program that focuses in increasing understanding of coastal systems and how they can best be managed. This group has grants with federal and state agencies, in addition to private entities. A *Graduate Certificate in Coastal Sciences* and a *Graduate Certificate in Coastal Engineering* are now available. These graduate certificate programs are offered both in the classroom and online.

Next Generation Digital Media and Enterprise Software Development:

Computer Science, Film and the Library received a Board of Regents grant to build a lab equipped with state-of-the-art technology including high end computers, software, a 3D printer, and motion capture technology for cross-discipline game development. Called the Innovation and Collaboration Lab, this is a space for UNO students to use cutting edge tools not readily available in southeast Louisiana. The Library will train staff to monitor the lab and provide assistance.

The lab will allow UNO to produce marketable game developers to meet the need of Louisiana's digital media industry and foster entrepreneurial endeavors in the industry. It will provide innovative, interdisciplinary learning opportunities for Film and Computer Science courses. Class assignments using this lab will require student teams of computer science and film students to complete a project. At the end of each semester student teams will give presentations to the faculty and invited guests from the industry. Final projects will also be posted online.

Water Management, and Coastal Restoration and Protection:

The Lake Pontchartrain Basin Foundation is located in the UNO Research and Technology Park. They have open awards with researchers in the College of Science and the College of Engineering. Dr. John McCorquodale had a grant for Modeling of the Mississippi River. The primary goal of the project was to define the hydrology to best achieve goals and objectives of coastal restoration. The project included characterizing the seasonal variations of existing discharge distribution in the lower Mississippi River and its major passes under flood and non-flood conditions. Dr. Ioannis Georgiou had a project to study Discharge measurements at Mardi Gras Pass near Bohemia. The original project was to conduct four discharge surveys of a newly formed distributary channel of the Mississippi River which is referred to as the Mardi Gras Pass in the Bohemia Spillway. Dr. Michael Poirrier was the Principal Investigator on a project entitled "Benthic Ecozone Characterization & Mapping within the Pontchartrain Basin Estuary". One primary goal of the benthic ecozones characterization is to provide a basis for enhanced monitoring of the ecological health of the aquatic habitat for monitoring across the estuarine gradient by use of the benthic organisms.

Collaborations during the reporting year with Louisiana Economic Development, Louisiana Association of Business and Industry, industrial partners, chambers of commerce, and other economic development organizations to align Research & Development activities with Louisiana's key economic development industries, discuss any changes from previous year.

(Please note that many of the relevant collaborations are mentioned in the section above in reference to targeted areas for economic development.)

Arts, Film, and Design:

NIMS Film Studio: UNO's NIMS Film Studio continues to grow Louisiana as the Hollywood of the South. Several television and movie production operations are ongoing and many more are planned. The Department of Fine Arts is developing its curriculum to take advantage of media driven opportunities within the surrounding area. The Department will start to partner with local commercial printing companies and design agencies to provide real world experience for students and generate financial support from the companies for the Department's facilities and programs. The Department is also working on community outreach programs, and partners with local schools to provide resources and training to disadvantaged students to help them explore ways to engage the world of media.

Business Development/Information Technology:

Training, Resource, and Assistive-Technology Center (TRAC). TRAC has attended preliminary meetings with the VA Hospital to determine how best to partner once they are open. TRAC has a dedicated building designed for individuals with visual, learning, and physical disabilities. Training can either be provided in a classroom or an individualized format. TRAC has a computer lab onsite to allow for assistive technology training. On-location training and job modifications assessments are also available as needed by the customer.

DHH and Medicaid. The UNO and Medicaid relationship continued as UNO held two active contracts with the Louisiana Department of Health and Hospitals, one to provide technical assistance training, and other support to the office of the Director of Medicaid and a second contract for information technology operations. Proposals were developed for new contracts to begin in the next fiscal year providing expanded services.

Information Technology. UNO and the Louisiana Department of Economic Development (LED) have finalized a ten year contract to meet the hiring needs of local information technology companies and those planning to relocate to the State of Louisiana. The UNO-LED plan also calls for an intensification of the collaboration between UNO's Computer Science Department and local information technology industry through: 1) the creation of an industrial advisory board consisting of leaders in information technology from industry and government sectors; 2) hosting a seminar series; 3) creating certification opportunities for Java, network and database learning; 4) increasing experiential learning opportunities for students through internships, apprenticeships and co-ops; and 5) assisting with a pipeline of students for job interviews with local information technology companies. The UNO-LED partnership includes a budget that funds the majority of the initiatives outlined above over a ten-year period. Work completed to date includes the establishment of Software Engineer Apprenticeship Program (SWEAP) with GE Capital, the first-ever Louisiana hack-a-thon (in collaboration with the LTC and Codemkrs), and on-site presentations and coordinated interview processes with a variety of information technology companies, including Federated Sample, Archon Information Systems, Aptify, Radolo, iSeatz, ChapterSpot, IBM, GE Capital, ReadSoft, Google, Ameritas Technologies, and TEKSystems.

The Computer Science Department prepared a proposal for a new Board of Regents Center that focuses on the science of information applied to environmental science. The Joseph Canizaro and James Livingston Center for Environmental Informatics (GulfScei) will foster both inter-disciplinary collaboration within the university, and will greatly facilitate close collaboration with non-academic institutions, such as state and federal agencies, and industrial partners. The main goal is to advance educational, research and development efforts in Environmental Informatics (EI), involving faculty, staff, students, and non-academic personnel (such as personnel from the Louisiana Department of Wildlife and Fisheries (LDWF), The U.S. Army Corps of Engineers (USACE) – New Orleans District and the Naval Research Laboratory (NRL) at Stennis Space Center in Mississippi) in its endeavors. The Center will focus on a broad area of EI. The Center will apply environmental numerical modeling, machine learning techniques and advanced Geospatial Information Systems combined with Semantic Web Services to develop smart environmental decision support systems for the sustainable management of marine fauna, risk mitigation and environmental monitoring.

Business innovations and new companies (startups) and companies formed during previous years and continuing (surviving startups) resulting from institutional research and/or partnerships related to Small Business Innovation Research/Small Business Technology Transfer (SBIR/STTR) awards.

There were two SBIR 1 awards open in FY 14-15. *Dr. Xiao-Rong Li*, in the Department of Electrical Engineering, held an award from Object Video, Inc. that was funded by the Air Force and an award from Propagation Research Assoc. Inc. that was funded by the Army. UNO had three SBIR II awards open in FY 14-15. *Dr. Weilie Zhou's* agreement SBIR I with Surface Treatment technologies continues as a SBIR II and extending the Technology Evaluation and Development Agreement to September 2016. *Dr. Xiao-Rong Li* received a Phase II from Object Video Inc. that was sponsored by the Air Force. *Dr. Elizabeth Shirtcliff* held an award from Oasis Diagnostics Corporation that was sponsored by the National Institutes of Health.

Dr. Huimin Chen had one STTR Phase I awards in FY 14-15. Partnering with Intelligent Fusion Technology, Inc., Dr. Chen worked on a project funded by the Department of the Air Force. The project involved designing space threat detection, collision avoidance and prediction and machine learning algorithm for game application.

Using most recent data available, research productivity and technology transfer efforts in comparison with peer institutions provide any relevant metrics to demonstrate comparisons.

The NSF expenditure survey for 2014 shows that the sum of all R&D expenditures for University of Louisiana Lafayette are \$67.6 million, La. Tech are \$22.9 million and \$20.6 million for UNO. There were 339 research/instructional faculty at UNO and 83 of them had grants or contracts in AY 14-15. The percentage of faculty with grants was 24.5% which exceeded our goal of 18.4%. Of those faculty with sponsored research, 44 held awards in Louisiana's key economic development areas. This is 11.3% of faculty holding awards in key economic development areas.

3.c.i. Percent of research/instructional faculty (FTE) at the institution holding active research and development grants/contracts. (Targeted)

	Year 3	Year 4*	Year 5**	Year 6
Term of Data	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Total Number of Research/Instructional Faculty (FTE)	383	349	339	327
Total Number of Research/Instructional Faculty (FTE) Holding Active Research and Development Grants/Contracts	90	89	83	67
Percentage of faculty Holding Active Research and Development Grants/Contracts	23.5%	25.5%	24.5%	20.5%
TARGET	18.2% (16.2%-20.2%)	18.3% (16.3%-20.3%)	18.4% (16.4%-20.4%)	18.5% (16.5%-20.5%)

Actual Year 12-13	23.5			
Actual Year 13-14	25.5			
Actual Year 14-15	24.5			
Average of Prior Three Years		24.5		
Actual 13-14	25.5			
Actual 14-15	24.5			
Average of Most Recent Two Years		25		
Met?	YES	YES	YES	YES

* Year 5 (AY 14-15) data have been updated from what were reported last year since only half of the year was included.

** Year 6 (AY 15-16) data are preliminary through December 31, 2015 – AY 15-16 is not complete.

3.c.ii. Percent of research/instructional faculty (FTE) holding active research and development grants/contracts in Louisiana’s key economic development industries. (Tracked)

	Baseline*	Year 1*	Year 2*	Year 3*	Year 4	Year 5**	Year 6***
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Total Number of Research/Instructional Faculty (FTE)	466	418	368	383	349	339	327
Total Number of Research/Instructional Faculty (FTE) Holding Active Research and Development Grants/Contracts in Louisiana’s key Economic Development Industries	38	56	59	43	43	44	37
Percentage of Faculty Holding Active Research and Development Grants/Contracts in Louisiana’s Key Economic Development Industries	8.2%	13.4%	16.0%	11.2%	12.3%	13.0%	11.3%

*Baseline (AY 09-10), Year 1 (AY 10-11), and Year 2 (AY 11-12) data were determined using IPEDS codes to determine faculty FTE; starting in Year 3 (AY 12-13) faculty FTE numbers were determined using EMPSAL EEO status equal to 2 (excluding Deans and Chairs).

** Year 5 (AY 14-15) data has been updated from what was reported last year since only half of the year was included.

*** Year 6 (AY 15-16) data are preliminary through December 31, 2015 – AY 15-16 is not complete.

3.c.iii. Dollar amount of all research and development expenditures reported annually, based on a five-year rolling average, by source (Tracked)

	Baseline	Year 1*	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	FY 05 - FY 09	FY 06 - FY 10	FY 07 - FY 11	FY 08 - FY 12	FY 09 - FY 13	FY 10 - FY 14	FY 11 - FY 15
Federal	\$10,585,000	\$15,097,000	\$16,411,000	\$16,300,000	\$15,779,000	\$14,661,000	\$12,311,000
State and Local Governments	2,488,000	3,780,000	4,453,000	4,739,000	4,850,000	4,124,000	3,337,000
Industry	682,000	1,803,000	2,038,000	2,114,000	2,150,000	2,154,000	2,192,000
Institution Funds	3,272,000	7,034,000	7,062,000	7,222,000	7,469,000	7,172,000	6,667,000
All Other Sources	154,000	311,000	354,000	508,000	599,000	700,000	1,091,000
TOTAL	\$17,181,000	\$28,025,000	\$30,318,000	\$30,883,000	\$30,847,000	28,811,000	25,598,000

3.c.iv. Dollar amount of research and development expenditures in Louisiana’s key economic development industries, based on a five-year rolling average, by source (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	FY 05 - FY 09	FY 06 - FY 10	FY 07 - FY 11	FY 08 - FY 12	FY 09 - FY 13	FY 10 - FY 14	FY 11 - FY 15
Federal	\$10,047,000	\$10,585,000	\$10,691,000	\$10,209,000	\$9,423,000	\$8,241,000	\$6,953,000
State and Local Governments	2,244,000	2,711,000	2,802,000	2,925,000	2,981,000	2,320,000	1,762,000
Industry	568,000	726,000	959,000	1,150,000	1,148,000	1,350,000	1,480,000
Institution Funds	3,028,000	3,306,000	3,101,000	2,948,000	2,741,000	2,619,000	2,669,000
All other Sources	154,000	112,000	114,000	181,000	291,000	312,000	318,000
TOTAL	\$16,041,000	\$17,440,000	\$17,667,000	\$17,440,000	\$16,584,000	\$14,842,000	13,182,000

3.c.v. Number of intellectual property measures (patents, disclosures, licenses, options, new start-ups, surviving start-ups, etc.) which are the result of the institution’s research productivity and technology transfer efforts (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 08-09	AY 09-10	AY 10-11	AY 11-12	AY 11-12	AY 13-14	AY 14-15
Patents Awarded	0	4	2	0	1	0	0
Disclosures	6	7	9	3	6	8	2
Licenses Awarded	1	2	1	0	1	0	0
Options Awarded	0	1	1	0	0	0	0
New Companies (Start-ups) Formed	0	1	0	0	0	0	0
Surviving Start-ups	1	1	2	1	1	1	1

3.d.i To the extent that information can be obtained, demonstrate progress in increasing the number of students placed in jobs and in increasing the performance of associate degree recipients who transfer to institutions that offer academic undergraduate degrees at the baccalaureate level or higher.

	2009-2010 Cohort	2010-2011 Cohort	2011-2012 Cohort	2012-2013	2013-2014
Baccalaureate	1,305	1,373	1,338	1,338	1,407
Masters	599	702	709	709	592
Doctorate	60	44	63	63	57
Total Completers	1,964	2,119	2,110	2,110	2,056
Rate Employed 2014 Q2	61.6%	58.8%	63.0%	63.0%	63.2%
Rate Employed 2014 Q6	60.6%	N/A	N/A	N/A	N/A

Note: N/A denotes data not available.

4. INSTITUTIONAL EFFICIENCY AND ACCOUNTABILITY

Narrative (1 to 2 Pages)

Preparation/progress during the reporting year for the elimination of developmental course offerings and associate degrees, including collaboration with 2-year colleges.

UNO offers no Associate Degree programs. As of Fall 2012, UNO no longer admitted students requiring remedial courses. The Summer 2012 Bridge was UNO's last program to assist incoming Fall freshmen who had not made appropriate progress or preparations for this admission change. The Bridge allowed those students to complete remedial classes in a cohort-type environment and obtain other university credit while completing the remedial class.

Transfer students:

The Office of Enrollment Services had four admissions counselors dedicated to assisting transfer students. During this reporting year, *Transfer Retreat for Leadership* was held in Fall 2015 and attendance increased from the previous Fall. The *Transfer Mentor Program* serves approximately 40 students each semester and is in its fourth year. Specially planned "Meetup" events have expanded to three per semester. The *Transfer Student Organization* was created to assist new transfer students with social integration by hosting events for current and incoming students. There are approximately 30 active members in the organization. In Spring 2013, UNO chartered a chapter of *Tau Sigma*, a national honor society for transfer students, with an initial class of approximately 30 students. Tau Sigma induction is set for Spring, 2016 for the new members. UNO's undergraduate population is about 45 percent transfer students. Transfer orientation yields continue to grow each Fall semester, as well as transfer student retention. In Spring 2016, UNO hired two WISE/STEM recruiters – one targeting high school recruiting and the other targeting transfer student recruiting. While there are specific guidelines regarding how these funds are utilized, UNO is working to improve our STEM recruiting (see Workforce section above).

Collaboration with Delgado (DCC):

UNO is exploring several collaborative initiatives with DCC and SUNO and has signed several new agreements. Interdisciplinary Studies, for example, recently signed agreements with Delgado in Allied Health and American Sign Language. The collaborative Business programs continue.

Dual Admission. In Fall 2015/Spring 2016, UNO and DCC began exploring a dual admission program to help transition 4-year, degree seeking students to UNO. The proposal (not yet finalized) encompasses reverse articulation as well as a seamless transition path for DCC students to UNO. Admission and transfer counselors will have a more permanent presence on the DCC campus to aid students. For students who transition to UNO who have not yet earned the Associate's Transfer Degree, UNO will provide to DCC official documentation to ensure those courses can be articulated at DCC and the student can earn the Associates based on those credits earned at UNO.

College Connection.

The College Connection Program has taken on a different mission with the inception of the Privateer Bound Program*. College Connection has become the vehicle for students who do not meet the selection criteria for the Privateer Bound Program. Students are referred to either Delgado Community College or Nunez Community College to take the required developmental courses before transitioning back to UNO to complete their four-year degree. Staff at all three institutions collaborate on assisting students who are candidates for the College Connection Program by sharing information about individual students, and providing a contact person at the two-year and four-year campuses.

*Privateer Bound**

Improving on the connection already established through *Delgado@UNO* and other collaborative initiatives, the 2014-2015 academic year marks the second year of the University of New Orleans and Delgado Community College Privateer Bound Program. The Privateer Bound Program is designed for students who do not meet the University of New Orleans' freshmen admission requirements, but plan to transfer to UNO after meeting the transfer admission requirements. Program participants enroll at DCC but have the opportunity to complete Delgado coursework on the University of New Orleans' campus and take part in programming and support geared toward their needs. The first cohort of Privateer Bound students began in Fall 2013. Student support initiatives include one-on-one meetings, mid-term grade checks, campus programming opportunities, study hours, tutoring, frequent reminders and hands-on guidance as they work to maintain a high transfer GPA and complete the required amount of coursework in one academic year. Staff members on both campuses have been called on to be part of a *steering committee* and a *general committee*. Regular meetings allow the committees to develop the program further for future cohorts.

**Privateer Pathway*

In 2015, the Privateer Bound program was suspended in favor of the Privateer Pathway Program. Whereas Privateer Bound required students who were not admissible to UNO to enroll and attend classes offered by DCC on the UNO campus, the Privateer Pathways Program enables students who were not before admissible to UNO to be admitted, under very specific criteria – some of these being required mentoring, a structured class schedule, enrollment in a designated UNIV course, etc. With the advent of Privateer Pathways, the demand for Privateer Bound was reduced to the point of non-enrollment. Even with a very late approval date (July 2015), there were 147 Privateer Pathway students enrolled Fall 2015 with 122 Privateer Pathway students retaining to Spring 2016.

Progress toward increasing non-resident tuition as compared to SREB averages during the reporting year; impact on enrollment/revenue.

Tuition/Fees Changes:

Pursuant to the authority granted by the University of Louisiana System Board at its meeting of June 27, 2014, the University of New Orleans received approval, subject to the requirements of Act 741, better known as the GRAD Act (Louisiana Granting Resources and Autonomy for Diplomas Act), to move its nonresident tuition and fees closer to the average total tuition and mandatory fees charged to Louisiana residents (as nonresidents) attending peer institutions in other SREB states.

For FY 2014-2015, the average increase in SREB out-of state tuition was 5.34 percent per year across all categories. The ULS staff used the SREB category median for 2014-2015 as the base and then used a five-year rolling SREB average increase (across all categories) to estimate the 2015-2016 SREB target. In an effort to increase enrollment, and as a result of increasing nonresident tuition by the maximum amount allowed in previous years, UNO proposed nonresident tuition increases of less than 10% each year for academic year 2012-2013 through 2015-2016, while still meeting the FY2015-2016 SREB target. Adjustments will be revised each year as new SREB data become available. The new schedule will be part of the GRAD Act Annual Report.

Impact on enrollment and revenue:

UNO experienced a decrease in nonresident enrollment of 97 students between Fall 2014 and Fall 2015 and a decrease of 136 students between Spring 2015 and Spring 2016, resulting in a total decrease of \$1,257,739 between academic year 2015 and 2016, or 8.6%. In Fall 2012, UNO implemented an out-of-state recruitment plan. Given the demographic realities of the New Orleans region, the number of high school graduates from in-state continued to decline. Therefore, out-of-state students became more of a focus for recruitment. This resulted in more students from outside Louisiana to consider enrolling at UNO in 2014-2015. However, this past year, there was a decline in non-resident transfer students, partly due to very aggressive marketing and lenient policies from institutions within the state of Mississippi.

Term of Data	2013 Fall	2014 Fall	Fall 2013 and 2014 Change	Percentage Change
Nonresident Enrollment	868	771	(97)	-11.18%
Nonresident Tuition/Fees	8,529,060	7,752,311	(776,749)	-9.11%

Term of Data	2014 Spring	2015 Spring*	Spring 2014 and 2015 Change (decrease)	Percentage Change (Decrease)
Nonresident Enrollment	680	800	120	17.65%
Nonresident Tuition/Fees	5,097,423	7,810,401	2,712,978	53.22%

*as of February 25, 2016

Data: Section 4

4.a. Eliminate remedial education course offerings and developmental study programs unless such courses or programs cannot be offered at a community college in the same geographical area.

4.a.i. Number of developmental/remedial course sections offered at the institution (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Course Sections in Mathematics	16	15	15	5	0	0	0
Course Sections in English	2	0	0	0	0	0	0
Other Developmental Course Sections	0	0	0	0	0	0	0
TOTAL	18	15	15	5	0	0	0

Notes: After the completion of the summer 2012 bridge program, UNO no longer offers remedial courses.

4.a.ii. Number of students enrolled in developmental/remedial courses, duplicated headcount (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Enrollment in Developmental Mathematics	660	750	830	113	0	0	0
Enrollment in Developmental English	15	0	0	0	0	0	0
Enrollment in Other Developmental Courses	0	0	0	0	0	0	0
TOTAL	675	750	830	113	0	0	0

Notes: After the completion of the summer, 2012, bridge program, UNO no longer offers remedial courses.

4.b. Eliminate associate degree program offerings unless such programs cannot be offered at a community college in the same geographic area or when the Board of Regents has certified educational or workforce needs.

4.b.i. Number of active associate degree programs offered at the institution (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Associate Degree Programs	0	0	0	0	0	0	0

4.b.ii. Number of students (headcount) enrolled in active associate degree programs (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Number of Students Enrolled	0	0	0	0	0	0	0

4.c. Upon entering the initial performance agreement, adhere to a schedule established by the institution's management board to increase nonresident tuition amounts that are not less than the average tuition amount charged to Louisiana residents attending peer institutions in other Southern Regional Education Board states and monitor the impact of such increases on the institution.

4.c.i. Total tuition and fees charged to non-resident students (Tracked)

	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 09-10	AY 10-11	AY 11-12	AY 12-13	AY 13-14	AY 14-15	AY 15-16
Non-resident Tuition/Fees (Full-time)	\$12,528	\$14,347	\$16,730	\$17,730	\$19,062	\$21,002	\$21,971
Peer Non-resident Tuition/Fees (Full-time)	\$15,628	\$16,490	\$17,423	\$18,409	\$20,328	\$20,857	\$20,836
Percentage Difference	19.8%	-13.0%	-4.0%	-3.7%	-6.2%	0.7%	5.4%

4.d Percent of eligible programs with either mandatory or recommended status that are currently discipline accredited (Targeted)

	Year 3	Year 4	Year 5	Year 6
Term of Data	AY 12-13*	AY 13-14	AY 14-15	AY 15-16
Number of Programs with Mandatory or Recommended Accreditation Status	49	49	47	48
Number of Programs having Discipline Accreditation	47	48	45	45
Percentage Accredited Programs	96.0%	97.96%	95.74%	93.8%
TARGET	89.1% (87.1%-91.1%)	89.1% (87.1%-91.1%)	89.1% (87.1%-91.1%)	89.1 (87.1%-91.1%)
Year 08-09				
Year 09-10				
Year 10-11				
Average of Prior Three Years				
Year 11-12				
Year 12-13				
Average of Most Recent Two Years				
Met?	YES	YES	YES	YES

Source for Year 5: Inventory of Degree and Certificate Programs, Program Accreditation Report Using 2010 CIP Codes, University of New Orleans.

Organizational Data

**Submitted to
The Board of Supervisors of the
University of Louisiana System and
The Louisiana Board of Regents**

**In partial fulfillment of the requirements of Act 741
Louisiana GRAD Act
Section 5**

**The University of New Orleans
University of Louisiana System**

Year 6

5.a. Number of students by classification**Headcount, undergraduate students and graduate/professional school students**

Source: Enrollment data submitted by the institutions to the Statewide Student Profile System (SSPS), Board of Regents summary report SSPSLOAD, Fall 2015

Undergraduate headcount	6,601
Graduate headcount	1,822
Total headcount	8,423

Annual FTE (full-time equivalent) undergraduate and graduate/professional school students

Source: 2015-2016 Budget Request data from Board of Regents report SCHBRCRPT. (Projections)

Undergraduate FTE	5803.1
Graduate FTE	1247.5
Total FTE	7050.6

5.b. Number of instructional staff members**Number and FTE instructional faculty**

Source: Employee data submitted by the institutions to the Employee Salary (EMPSAL) Data System, file submitted to Board of Regents in Fall 2015.

Instructional faculty is determined by Primary Function = "IN" (Instruction) and the following SOC Codes: SOC Codes that begin with 251 or 253, excluding 251191 (Graduate Teaching Assistances, or SOC Codes of 2500000, 259040, or 259041. FTE is determined utilizing the Campus Percent Effort (CPE) field.

Total Headcount Faculty	380
FTE Faculty	300.2

5.c. Average class student-to-instructor ratio**Average undergraduate class size at the institution in the fall of the reporting year**

Source: Credit hour data submitted to the Student Credit Hour (SCH) Reporting System

Undergraduate headcount enrollment	28118
Total number of sections in which the course number is less than or equal to a senior undergraduate level	1116
Average undergraduate class size	25.19

5.d. Average number of students per instructor**Ratio of FTE students to FTE instructional faculty**

Source: Budget Request information 2015-2016 as per SCHBRCRPT and Employee Salary (EMPSAL) Data System, Board of Regents, Fall 2015.

Total FTE enrollment	7050.63
FTE instructional faculty	300.2
Ratio of FTE students to FTE faculty	23.5

5.e. Number of non-instructional staff members in academic colleges and departments**Number and FTE non-instructional staff members by academic college (or school, if that is the highest level of academic organization for some units)**

Source: Employee data submitted to the Employee Salary (EMPSAL) Data System, submitted to Board of Regents in Fall 2015, EEO category = "1" (Executive, Administrative, Managerial) and a Primary Function not equal to "IN" (Instruction). This item reports staff members that are an integral part of an academic college or equivalent unit.

Name of College/School	Number of non-instructional staff	FTE non-instructional staff
College of Business Admin	3.25	4
College of Education	1	1
College of Engineering	2	2
College of Liberal Arts	5.25	6
College of Sciences	5	5

Notes: Only includes Colleges, does not include Interdisciplinary Studies

5.f. Number and FTE of staff in administrative areas**Number and FTE of staff as reported in areas other than the academic colleges/schools, reported by division**

Source: Employee data submitted to the Employee Salary (EMPSAL) Data System, submitted to Board of Regents in Fall 2015, EEO category = "1" (Executive, Administrative, Managerial) and a Primary Function not equal to "IN" (Instruction). This item reports staff members that are not an integral part of an academic college or equivalent unit, e.g. enrollment management, sponsored research, technology support, academic advising, and library services.

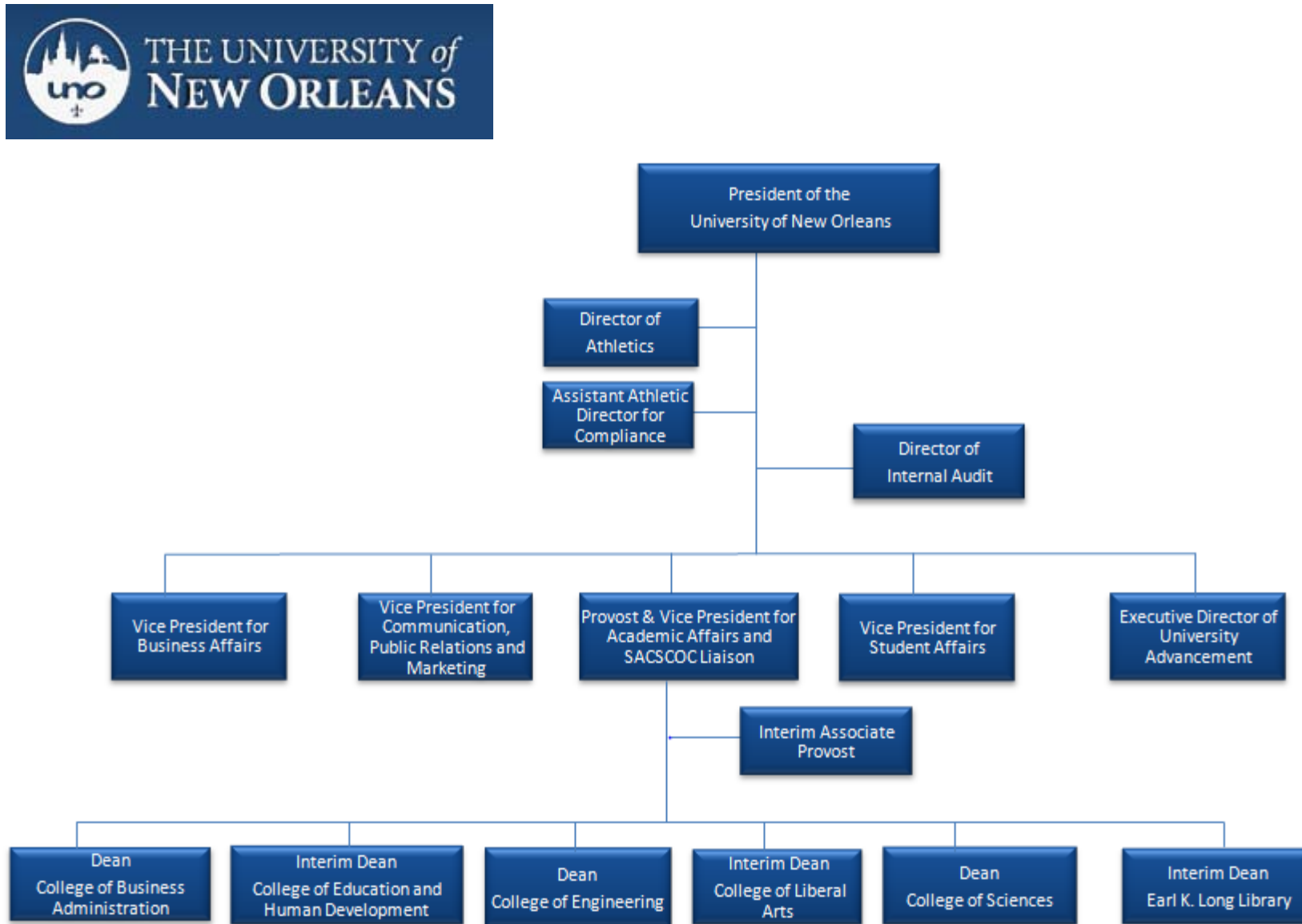
NOTE: Rows have been added/deleted from chart below, numbers have been updated.

Department	11/1/2015	
	Headcount	FTE
Academic Affairs	3	3
Accounting Services	1	1
Accounts Payable	2	2
Arena-Aquatics	1	1
Arena-Box Office	2	2
Arena-Concessions	2	2
Arena-Facilities	1	1
Athletics-Equipment Room	1	1
Auxiliary Services	1	1
Bursar	1	1
Business Affairs	3	3
Campus Activities	1	1
Campus Services	1	1
Counseling Services	2	2
Data Mngmnt, Analysis & Rptng	1	1
Development/Capital Campaign	5	5
Div of International Ed	5	5
Earl K. Long Library	1	1
Enrollment Services	7	7
Facility Svcs - Administration	2	2
Facility Svcs - Constr & Renov	2	2

Facility Svcs - Maintenance	1	1
General Accounting	1	1
General Studies Program	1	1
Graduate School	1	1
Human Resource Management	1	1
Information Technology	9	9
Intercollegiate Athletics-Adm	3	3
Int'l Students and Scholars	2	2
Kiefer Lakefront Arena	2	2
Marketing and Public Relations	8	8
Medicaid Tech Svcs Contr	4	4
Office of Career Development	1	1
Office of the President	3	3
Payroll	2	2
Property Control	1	1
Recreation & Intramural Sports	2	2
Registrar	4	4
Research & Sponsored Prog	4	4
Service Learning	1	1
Student Affairs	3	3
Student Housing	2	2
Student Support Services	2	2
Telecommunications & Electronics	1	1
Testing Services	1	1
TRAC Non Credit	1	1
Univ Ctr-Building Services	1	0.5
University Advancement	1	1
WWNO/KTLN Public Radio Station	5	5
Grand Total	113	112.5

*Notes: Includes all departments except those assigned to a College.
Includes Interdisciplinary Studies.*

5.g. Organization chart containing all departments and personnel in the institution down to the second level of the organization below the president, chancellor, or equivalent position (as of Fall 2015).



5.h. Salaries of all personnel identified in subparagraph (g) above and the date, amount, and type of all increases in salary received since June 30, 2008

A table listing the title, fall total base salary, and a history of any salary changes (within the same position) since June 30, 2008.

Position	Total Base Salary, reported Fall 2009	Total Base Salary, reported Fall 2010	Total Base Salary, reported Fall 2011	Total Base Salary, reported Fall 2012	Total Base Salary reported Fall 2013	Total Base Salary reported Fall 2014	Total Base Salary reported Fall 2015
President (formerly known as Chancellor)	\$244,062 (Increased from \$234,675 to \$244,062 - increases granted for all Chancellors by LSU System president)	Vice Chancellor for Academic Affairs/ Provost served as Acting Chancellor without additional compensation	\$225,000 Acting Chancellor	\$325,000 (New President hired)	\$325,000	\$325,000	\$325,000
Director of Athletics	\$134,800	\$115,000; Interim Athletic Director appointed at lower salary	\$90,000; Athletic Director appointed at lower salary	\$150,000 (New Director hired)	\$150,000	\$150,000	\$150,000
Compliance Officer	\$70,000	\$70,000 (Compliance Officer retired in November 2010)	Vacant	Vacant	\$47,000 (Hired 5/13/13)	\$47,000	\$56,300

Director of Internal Audit	Director of Internal Audit paid by LSU System	Director of Internal Audit paid by LSU System	Director of Internal Audit paid by LSU System	\$82,500	\$82,500	\$82,500	\$82,500
Vice President for Business Affairs (formerly known as Vice President for Business Affairs and Chief Financial Officer) (formerly known as Vice Chancellor for Financial Services)	\$132,209	\$132,209	\$132,209	\$132,209	\$215,000 (Hired 7/1/13)	\$215,000	\$215,000
Vice President of Communications, Public Relations and Marketing (new position)				\$160,000 (New VP hired)	\$175,000	\$175,000	\$175,000
Provost and Vice President for Academic Affairs & SACSSOC Liaison (formerly known as Vice Chancellor for Academic Affairs/Provost)	\$225,000 (Salary increase from \$224,065 due to new appointment)	\$225,000	\$178,960 Interim Provost appointed on August 22, 2011	\$178,960	\$225,000 (Hired 1/1/13)	\$69,034 (Interim)	\$235,000 (Hired 7/1/15)
Associate Provost						\$146,000	\$150,000 (Interim)

Vice President for Student Affairs (new position)				\$160,000 (New VP hired)	\$160,000	\$160,000	\$160,000
Executive Director of University Advancement					\$170,000 (Hired 4/1/13)	\$170,000	\$170,000
Dean, College of Business Administration	\$191,500	Interim Dean appointed at \$185,000 on August 16, 2010	\$185,000	\$185,000	\$203,769 (Hired 7/1/13)	\$203,907	\$203,744
Dean, College of Education and Human Development	\$160,171	\$160,171; (Interim Dean appointed at \$118,000.00 on November 1, 2010)	\$118,000	\$118,000	\$155,000 (Hired 7/7/13)	\$155,000	Position merged with Dean of Liberal Arts
Dean, College of Engineering	\$207,980	\$207,980; (Interim Dean appointed at \$120,333 on August 16, 2010)	\$120,333	Interim Dean/Associate Professor: \$128,338 (In 2012, the Interim Dean appointed in 2010 was replaced by a new Interim Dean)	\$150,000	\$150,000	\$210,000 (Hired 1/15/15)
Dean, College of Liberal Arts	\$143,000; on August 1, 2009 increased to \$150,500 - assumed responsibilities of Metro College and CUPA	\$150,500	\$150,500	\$150,500	\$140,342 (Interim 8/1/13)	\$140,342	\$117,342 (Interim)

Dean, College of Sciences	\$170,000	\$170,000	\$170,000	\$180,000 (Additional duties: Chair of Institutional Animal Care and Use Committee)	\$185,000	\$185,000	\$185,000
Dean, Earl K. Long Library	\$138,010	\$138,010	\$138,010	\$138,010	\$138,010	\$138,010	\$80,178 (Interim)

5.i. A cost performance analysis

Note: The Board of Regents will provide the data items i. and iii. – vi. Item ii. will be reported by the institution.

Expenditures by Function:	Amount	% of Total
Instruction	\$ 41,501,387	40.9%
Research	\$ 2,367,557	2.3%
Public Service	\$ 2,575,897	2.5%
Academic Support	\$ 9,638,857	9.5%
Student Services	\$ 5,271,840	5.2%
Institutional Services	\$ 15,949,309	15.7%
Scholarships/Fellowships	\$ 12,599,154	12.4%
Plant Operations/Maintenance	\$ 11,485,565	11.3%
Total E&G Expenditures	\$ 101,389,566	100.0%
Hospital	\$ -	0.0%
Transfers out of agency	\$ -	0.0%
Athletics	\$ -	0.0%
Other	\$ -	0.0%
Total Expenditures	\$ 101,389,566	100.0%

5. ii. Average yearly cost of attendance for the reporting year as reported to the United

States Department of Education.

Source: As defined by the USDoE: "The COA includes tuition and fees; on-campus room and board (or a housing and food allowance for off-campus students); and allowances for books, supplies, transportation, loan fees, and, if applicable, dependent care." Report institution COA for a Louisiana resident, living off campus, not with parents for the reporting year.

Average yearly cost of attendance:	\$22,268
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AY 2015-2016	
Tuition and Fees	\$8,004
Room and Board	\$9,073
Books and Supplies	\$1,220
Transportation	\$1,916
Personal and Misc.	\$2,003
Average Loan Fees	\$52
Total	\$22,268

Source: UNO Financial Aid Office

5. iii. Average time to degree for completion of academic programs at 4-year universities, 2-year colleges, and technical colleges.

Utilizing Board of Regents' Time to Degree report for fulltime first time freshmen (FTF), only when the number of graduates is >= 10 for the following levels:

Baccalaureate degree for 4-year universities

5.9
Source: Copy of cost_perf_UL.XLSX provided by Board of Regents

5.iv. Average cost per degree awarded in the most recent academic year.

\$4,258
Source: Copy of cost_perf_UL.XLSX provided by Board of Regents

5.v. Average cost per non-completer in the most recent academic year. Utilizing FY Formula Appropriation Per FTE for 4-year universities, 2-year colleges, and technical colleges.

\$4,258
Source: Copy of cost_perf_UL.XLSX provided by Board of Regents

5.vi. All expenditures of the institution for that year most recent academic year. As reported on Form BOR-3 during the Operational Budget Process.

\$166,478,398
Source: Copy of cost_perf_UL.XLSX provided by Board of Regents